

# PHASE II REPORT

#### Report Compiled by

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# **Executive Summary**

The information presented in this paper is a direct reflection of the comments and information gathered during the Safe Communities meetings held between November 2012 and January 2013 within the five precincts of the Seattle Police Department. The comments from these meetings have been tallied and placed into charts consisting of different categories of topics to be addressed. These comments are expanded upon within the narratives that follow each chart. The goal of compiling and tallying the comments from each meeting is to get a clear understanding of what the main concerns are of each precinct's community members.

The participants in the North Precinct mostly discussed issues around disability awareness, as well as student and campus life concerns at the University of Washington campus. With about half of the Phase II meetings being held in the South Precinct, participants discussed a wide variety of concerns. They discussed such things as drug activity in neighborhoods, language barrier issues with the officers, and ways to improve care for people with mental health issues. The East Precinct participants had a high concern for crime overall, desired more community education and improved cultural competency for both the Seattle Police Department and the community. The West Precinct wished for a more positive relationship with the Seattle Police Department. The Southwest participants also wanted an improved relationship with SPD, as well more outreach to the immigrant and refugee communities.

By knowing and understanding the top concerns within each community, the Seattle Police Department in conjunction with the Seattle Mayor's Office can begin to take steps towards making Seattle communities safer. Across all five precincts, the community indicated that they want to build a relationship with the Seattle Police Department, and are ready to work together. All precincts mentioned community education in different forms as well. This could include educating youth about crime, educating parents about safety and educating immigrant and refugee communities about 911. Lastly, where crime overall was a large concern for every area, drug activity stood out as a main concern and priority.

As researchers were analyzing the data collected during Phase I and II, it was noticed that there was, in general, minimal mention from communities about use-of-force issues in regards to the way Seattle police officers interact with the community. This was surprising, due to the overwhelming media attention given to the subject since 2009. Likewise, there were very few comments indicating racial profiling in comparison to the plethora of other issues community members deemed more important.

These conclusions and comments stemming from the community meetings will be helpful in later stages of the Safe Communities project. Phase III will begin in March 2013 and will consist of meetings of delegates at the precinct level. The aim will be to learn about best practices, what actions have been taken so far by the Seattle Police Department and the Mayor's Office, as well as focus on the information provided by the community

# Part II

# **Analysis**

The charts below contain a compilation of all of the comments that were recorded by table leaders at each of the tables at each of the precinct meetings. Each recorded comment was categorized based on the key words or phrases that indicated which City Department or organization would address the issue of concern. Each chart will be followed with a narrative explaining and describing the information it contains. A more detailed explanation of the analysis process follows in the Methods section of this report.

The charts that follow are in order of precinct meetings, and each of the five topics of discussion within each meeting. Starting with Southwest precinct, "Top priority issues", followed by Southwest precinct, "What can be done together to create a safer community?", and so on. Each chart includes a section in which any comment that requires more explanation is indicated. Also, any comment placed in more than one category will be indicated, along with the categories in which it is located. A legend follows each chart.

SOUTHWES	T DDECINCT	
SOUTHWEST PRECINCT		
	ity Issues	
CATEGORIES	COMMENTS (number of times)	
Crime (45)	<ul> <li>Drug activity^(7)</li> </ul>	
	• Gangs^(5)	
	• Car prowls (4)	
	• Loitering (4)	
	<ul><li>Burglary (3)</li><li>Home thefts (3)</li></ul>	
	<ul><li>Robbery (3)</li></ul>	
	<ul><li>Feeling unsafe^(2)</li></ul>	
	<ul> <li>Gun violence/gun control (2)</li> </ul>	
	<ul><li>Harassment<sup>(2)</sup></li></ul>	
	<ul> <li>Property Crime (2)</li> </ul>	
	<ul><li>Vandalism^(2)</li></ul>	
	<ul> <li>Driving Safety*^</li> </ul>	
	<ul> <li>Homelessness<sup>^</sup></li> </ul>	
	<ul> <li>Juvenile Assault</li> </ul>	
	<ul> <li>License plates being removed</li> </ul>	
	from cars	
	Muggings	
	Prostitution	
	• Speeding	
	<ul><li>Theft ^</li><li>Vandalism</li></ul>	
SPD Resources and Policy (16)	More police needed *^ (3)	
or b resources and rolley (10)	<ul><li>Pan-Handling (3)</li></ul>	
	<ul> <li>Pedestrian Safety *^ (2)</li> </ul>	
	<ul> <li>Concerns about SPD officers</li> </ul>	
	driving	
	<ul> <li>Improve SPD response time</li> </ul>	
	<ul> <li>Late night parties</li> </ul>	
	<ul> <li>No action taken when residents</li> </ul>	
	complain about crime	
	No follow up after crime *	
	No surveillance *^	
	Noise ^     Some streets are empty of	
	<ul> <li>Some streets are empty of people *</li> </ul>	

City Departments Outside SPD/Other (13)	<ul> <li>More police needed *^ (3)</li> <li>Pedestrian Safety * (2)</li> <li>Poor lighting ^ (2)</li> <li>Construction site supervision ^</li> <li>Driving Safety *^</li> <li>Kids dropping out of school</li> <li>Mental illness in the community ^</li> <li>No surveillance *^</li> <li>Some streets are empty of people *</li> </ul>
Day-to-Day Communication (11)	<ul> <li>Poor SPD/Community relationships ^ (4)</li> <li>SPD actions scare residents *^ (2)</li> <li>Lack of trust in SPD</li> <li>Language barriers</li> <li>No follow up after crimes *</li> <li>Poor SPD/Youth relationships ^</li> <li>Residents don't feel respected by SPD *</li> </ul>
Communications/ Communication Training (5)	<ul> <li>SPD 'look down' on residents ^ (2)</li> <li>SPD actions scare residents *^ (2)</li> <li>Residents don't feel respected by SPD *</li> </ul>
Immigrant and Refugee Community Concerns (4)	<ul> <li>Build a network between the community and city departments</li> <li>Documents are not translated for immigrants and refugee communities</li> <li>Educate parents ^ (2)</li> </ul>
Community Outreach	Block Watch
Community Education	911 Education

# <u>Symbols</u>

(#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

## Expanded comments (listed alphabetically)

- Construction site supervision- "Better supervision of construction sites by police to prevent pedestrian accidents".
- Driving Safety- "Often difficult to pass big cars parked in center of street at 32nd Ave. and New Holly".
- Drug activity- Residents stated that both legal and illegal drugs are being sold in 'open markets', activity seen in White Center/Bartell's/Safeway on 15<sup>th</sup> and Roxbury and drugs are being transported via bicycles.
- Educate parents- "Cultural difference: parents try to punish their children the way they used to punish their kids back home. But it sometimes becomes a violent act".
- Feeling unsafe- Around the White Center area.
- Gangs- "Some gangs get together on 14<sup>th</sup> & Dallas, 4 to 10-12 people gather there. And on further down 14<sup>th</sup> (gas station and bar area)" and residents reported gangs around schools harassing students or trying to talk to young boys.
- Harassment- Residents shared stories of being harassed on the street around the community center and general harassment by teens on the street
- Homelessness- "Nickelsville Number of homeless people is getting bigger. Participant shared that his house is on a small hill/forest in West Seattle. He came out one morning and three homeless men were walking through his yard with their tents. He said it was a private property and asked them what they were doing. They just said they were lost."
- Immigrant and refugee education- Residents are not aware of US laws and/or do not understand because these documents are not available to their communities in their languages.
- Mental illness in the community- "People in the neighborhood with mental problems make people feel threatened"
- More police needed- Lack of police at High Point and some areas around South Park have very little patrols
- No surveillance- "Lack of surveillance cameras on streets (32 Ave SW & SW Morgan st)"
- Noise- Increased noise on the weekends
- Pedestrian Safety- Speeding around school bus stops
- Poor lighting- Around 14<sup>th</sup> & Dallas, Delridge Way Sw,
- Poor SPD/Community relationships- "Police talk to use like we are animals", "Police are rude if you don't help them find a suspect or answer questions about a crime", "Police are rude when arrests are made" and "Police are rude because 'they just think they can'"
- Poor SPD/Youth relationships- "Cops 'talk down' to teens"
- SPD 'looks down' on residents- "Police officers look down on people with low income and low education in the communities".
- SPD actions scare residents- "Police officers use threatening words or phrases, humiliating residents"

- Theft- "Residents around 3109 SW Morgan ST reported lost items like bike, mats and ect from storage area"
- Vandalism- Increase of vandalism on the weekends, such as window breaking

# Comments entered in more than one category

- Driving Safety- Crime and City Departments Outside SPD/Other
- Educate Parents- Immigrant & Refugee Communities and City Departments Outside SPD/Other
- More police needed- SPD Resources & Policy and City Departments Outside SPD/Other
- No follow up after crimes- SPD Resources & Policy and Day-to-Day Communication
- No surveillance- SPD Resources & Policy and City Departments Outside SPD/Other
- Pedestrian Safety- SPD Resources & Policy and City Departments Outside SPD/Other
- Residents don't feel respected by SPD- Communications/Communications
   Training and Day-to-Day Communication
- Some streets are empty of people- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD actions scare residents- Communications/Communications Training and Day-to-Day Communication

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here.

- "There should be safety all the time and in the whole neighborhood"
- "Rapists and drunks are out in the street"

90	OUTHWEST PRECINCT
CATEGORIES	one together to create a safer community?
	COMMENTS (number of times)
SPD Resources and Policy (27)	<ul> <li>SPD at meetings ^ (4)</li> <li>SPD and community should work together *^ (3)</li> <li>Monthly meetings with SPD and community * (2)</li> <li>SPD response time (2)</li> <li>Attend community meetings in small groups *</li> <li>Cultural liaisons with SPD *^</li> <li>Eliminate top concerns</li> <li>Have information sessions*</li> <li>Increase patrols *</li> <li>Meetings increase trust with SPD *^</li> <li>Mental illness training for SPD *</li> <li>Minors are being sold alcohol and tobacco *</li> <li>Need more diversity training</li> <li>Precinct FaceBook page *</li> <li>Quarterly community meetings *</li> <li>Residents should work with SPD about culture *^</li> <li>Schools need to work with community and SPD *</li> <li>SPD should be involved with truancy *</li> </ul>
	<ul> <li>SPD should interact with youth at an earlier age *</li> </ul>
0	Youth programs between 2-6 PM *
Community Outreach (20)	<ul> <li>Communities need to report crimes *^ (3)</li> <li>SPD and community should work together *^ (3)</li> <li>Monthly meetings with SPD and community *</li> </ul>
	<ul> <li>Monthly meetings with SPD and community * (2)</li> <li>Block Watches</li> <li>Community led meetings</li> <li>Establish good communication between SPD and community *</li> <li>Have information sessions *</li> <li>Increase positive contact with community *</li> <li>Meetings increase trust with SPD *^</li> <li>Need more positive interactions with youth *</li> <li>Poor SPD/Youth relationship *</li> <li>Quarterly community meetings *</li> </ul>

	<ul> <li>SPD should get to know community leaders *</li> <li>SPD should interact with youth at an earlier age *</li> <li>Youth programs between 2-6 PM *</li> </ul>
City Departments Outside SPD/Other (16)	<ul> <li>Communities need to report crimes *^ (3)</li> <li>"Closing the corner store"</li> <li>"Community members call 911 when they notice crime activity"</li> <li>Attend community meetings in small groups *</li> <li>Communities should work with Seattle Housing Authority</li> <li>Cultural liaisons with SPD *^</li> <li>Improve lighting</li> <li>Increase patrols *</li> <li>Minors are being sold alcohol and tobacco *</li> <li>Provide translated documents for immigrants and refugee community</li> <li>Rental property concerns</li> <li>Schools need to work with community and SPD *</li> <li>Seattle Housing to assist with rent for the Youth Center at the High Point Mosque</li> <li>SPD should be involved with truancy *</li> </ul>
Day-to-Day Communications (7)	<ul> <li>Establish good communication between SPD and community *</li> <li>Have a precinct FaceBook page *</li> <li>Increase positive contact with community *</li> <li>Need more positive interactions with youth *</li> <li>Poor SPD/Youth relationships *</li> <li>Residents should work with SPD about culture *^</li> <li>SPD should get to know community leaders *</li> </ul>
Communications/ Communications Training (3)	<ul> <li>Cultural competency training for SPD</li> <li>Diversity and sensitivity training</li> <li>Mental illness training for SPD *</li> </ul>
Community Education (3)	<ul> <li>Educate community on 911 process</li> <li>Not sure when to call 911 ^</li> <li>Safety education</li> </ul>
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Symbols (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

# Expanded comments (listed alphabetically)

- Communities need to report crimes- "Residents should work closely with the police officers to report any crime."
- Cultural liaisons with SPD- "Persons with knowledge of diverse cultures and language proficiency must be brought along while responding to incidents or 911 calls"
- Meetings increase trust with SPD- "kind of meetings will open the way to trust police. Sharing information with the police there and without reporting on the spot but rather via these meetings to avoid retaliation"
- Not sure when to call 911- Resident are unsure when the appropriate time to report suspicious activity.
- Residents should work with SPD about culture- "Residents should provide cultural backgrounds when communicating with police officers."
- SPD and community should work together- "The community and police officers need to cooperate and understand each other when dealing with any incident in the community"
- SPD at meetings- "Police officers need to attend community meetings to learn about the communities' cultures and needs in order to deal with problems effectively"

## Comments entered in more than one category

- Attend community meetings in small groups- SPD Resources & Policy and City Departments Outside SPD/Other
- Communities need to report crimes- City Departments Outside SPD/Other and Community Outreach
- Cultural liaisons with SPD- SPD Resources & Policy and City Departments Outside SPD/Other
- Establish good communication between SPD and community- Day-to-Day Communication and Community Outreach
- Have information sessions- SPD Policy & Resources and Community Outreach
- Increase Patrols-SPD Resources & Policy and City Departments Outside SPD/Other
- Increase positive contact with community- Day-to-Day Communications and Community Outreach
- Meetings increase trust with SPD- SPD Resources & Policy and Community Outreach
- Mental illness training for SPD- SPD Resources & Policy and Communications/Communications Training
- Minors are being sold alcohol and tobacco- SPD Resources & Policy and City Departments Outside SPD/Other
- Monthly meetings with SPD and community- SPD Resources & Policy and Community Outreach

- Need more positive interactions with youth- Day-to-Day Communications and Community Outreach
- Poor SPD/Youth relationships- Day-to-Day Communications and Community Outreach
- Precinct Facebook page- SPD Resources & Policy and Day-to-Day Communication
- Quarterly community meetings- SPD Resources & Policy and Community Outreach
- Residents should work with SPD about culture- SPD Resources & Policy and Day-to-Day Communication
- Schools need to work with community and SPD- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD and community should work together- SPD Resources & Policy and Community Outreach
- SPD should be involved with truancy- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD should get to know community leaders- Day-to-Day Communication and Community Outreach
- SPD should interact with youth at an earlier age- SPD Resources & Policy and Community Outreach
- Youth programs between 2-6 PM- SPD Resources & Policy and Community Outreach

SOUTHWEST	
What is go	
CATEGORIES	COMMENTS (number of times)
SPD Resources and Policy (11)	<ul> <li>Strong Patrol presence (2)</li> <li>Domestic violence interventions by SPD</li> <li>Officer discretion *</li> <li>SPD and school relationships *</li> <li>SPD answers calls</li> <li>SPD at events ^</li> <li>SPD communications</li> <li>SPD is more proactive *</li> <li>SPD response is quick ^</li> <li>Use of interpreters *</li> </ul>
Day-to-Day Communication (7)	<ul> <li>Officers helpful looking for runaways</li> <li>Officers still try to communicate with immigrant communities even if there are barriers *</li> <li>Positive change in community perspective of SPD *</li> <li>SPD helpful during incidents by calling other agencies when needed</li> <li>SPD is more proactive *</li> <li>SPD is understanding, respectful, professional and ethical when working with different cultural/ethnic groups *</li> <li>Willingness to gather with community</li> </ul>
City Departments Outside SPD/Other (3)	<ul> <li>Officer discretion *</li> <li>SPD and school relationships</li> <li>Use of interpreters *</li> </ul>
	2 2 2

Communications/Communications Training (2)	<ul> <li>Officers still try to communication with immigrant communities even if there are barriers *</li> <li>SPD is understanding, respectful, professional and ethical when working with different cultural/ethnic groups *</li> </ul>
What could be improved (2)	<ul> <li>There are still barriers         between SPD and the         community</li> <li>Lack of police action against         miscellaneous crimes</li> </ul>
Community Outreach (1)	<ul> <li>Positive change in community perspective of SPD *</li> </ul>

# **Symbols**

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- ^—Indicates that there is more information regarding this comment

# Expanded comments (listed alphabetically)

- SPD at events- "Police officers attended the community events such as Khmer New Year around White Center and at Buddhist temples"
- SPD response is quick- "Police officers respond quickly when we have problems with our cars on the freeway. The police officers sent us home safely"

# Comments entered in more than one category

- Officer discretion- SPD Resources & Policy and City Departments Outside SPD/Other
- Officers still try to communicate with immigrant communities even if there are barriers- Communication/Communications Training and Day-to-Day Communications
- Positive change in community perspective of SPD- Community Outreach and Day-to-Day Communications
- SPD and school relationships- City Departments Outside SPD/Other and SPD Resources & Policy

- SPD is understanding, respectful, professional and ethical when working with different cultural/ethnic groups- Day-to-Day Communications and Communication/Communications Training
- Use of interpreters- SPD Resources & Policy and City Departments Outside SPD/Other

SO	OUTHWEST PRECINCT
	What needs to improve?
CATEGORIES Community Outreach (12)	<ul> <li>Build trust within the community * (2)</li> <li>Community and SPD should meet more *^</li> <li>Establish better communication between SPD and community *</li> <li>Improve outreach ^</li> <li>More events ^</li> <li>SPD and communities should teach and learn from each other *</li> <li>SPD needs to build trust with minority communities *^</li> <li>SPD should pay attention to residents needs</li> <li>SPD/Youth relationships *^</li> <li>Residents need to cooperate with SPD *</li> <li>Work to change community perception of SPD</li> </ul>
Community Education (10)	<ul> <li>Crime prevention classes (2)</li> <li>Educate parents (2)</li> <li>Communities need to report suspicious activities</li> <li>Develop safety brochures in Somali and English languages</li> <li>Legal education *^</li> <li>Residents need to cooperate with SPD *</li> <li>Residents unsure of how to complain about unfairness</li> <li>SPD and communities should teach and learn from each other *</li> </ul>
SPD Resources and Policy (9)	<ul> <li>Community and SPD should meet more *^</li> <li>Continue to build trust and confidence in SPD *</li> <li>Hire more officers *</li> <li>Improve response time</li> <li>Increase patrols *</li> <li>Somalia speaking SPD officers</li> <li>SPD and communities should teach and learn from each other *</li> <li>SPD and Seattle Housing Authority should meet monthly *</li> <li>SPD at events</li> </ul>
City Departments Outside SPD/Other (9)	<ul><li>Better screening of new residents (3)</li><li>Create a Somali community center (2)</li></ul>

	<ul> <li>SPD and Seattle Housing Authority should meet monthly *</li> <li>Hire more officers *</li> <li>Increase Patrols *</li> <li>Legal education *^</li> </ul>
Day-to-Day Communities (8)	<ul> <li>Build trust within the community * (2)</li> <li>Continue to build trust and confidence in SPD *</li> <li>Establish better communication between SPD and community *</li> <li>Increase positive interactions with SPD and communities *</li> <li>SPD needs to build trust with minority communities *^</li> <li>SPD/Youth relationships *^</li> <li>Work to change community perception of SPD *</li> </ul>
Communications/ Communications Training (7)	<ul> <li>Racial Profiling ^ (2)</li> <li>Continue to build trust and confidence in SPD *</li> <li>Increase positive interactions with SPD and communities *</li> <li>SPD and communities should teach and learn from each other *</li> <li>SPD feels aggressive</li> <li>Work to change community perception of SPD *</li> </ul>

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^ —Indicates that there is more information regarding this comment

# Expanded comments (listed alphabetically)

- Community and SPD should meet more- "The police officers and the community should meet each other more often to share experience and learn from one another"
- Improve Outreach- Residents suggested to use emails, ad banners, or newspapers to outreach to the community
- Legal education- "Police officers should teach the community about their rights and responsibilities and that of the residents so both sides can understand one another"
- More events- Residents suggested a precinct picnic
- Racial profiling- Specifically racial profiling of teenagers.

- SPD needs to build trust with minority communities- "Police image is bad because of racial incidents in the past two years. Dept needs to build trust with minority communities"
- SPD/Youth relationships- "Police need to show more respect and not be condescending to teenagers"

## Comments entered in more than one category

- Build trust within the community- Day-to-Day Communications and Community Outreach
- Community and SPD should meet more- SPD Resources & Policy and Community Outreach
- Continue to build trust and confidence in SPD-Communication/Communications Training, Day-to-Day Communications and SPD Resources & Policy
- Establish better communication between SPD and community- Day-to-Day Communications and Community Outreach
- Hire more officers- SPD Resources & Policy and City Departments Outside SPD/Other
- Increase Patrols- SPD Resources & Policy and City Departments Outside SPD/Other
- Increase positive interactions with SPD and communities-Communication/Communications Training and Day-to-Day Communications
- Legal Education- Community Education and City Departments Outside SPD/Other
- Residents need to cooperate with SPD- Community Education and Community Outreach
- SPD and communities should teach and learn from each other- SPD Resources & Policy, Community Education, Community Outreach and Communication/Communications Training
- SPD and Seattle Housing Authority should meet monthly- SPD Resources
   & Policy and City Departments Outside SPD/Other
- SPD needs to build trust with minority communities- Community Outreach and Day-to-Day Communications
- SPD/Youth relationships- Community Outreach and Day-to-Day Communications
- Work to change community perception of SPD-Communication/Communications Training, Day-to-Day Communications and Community Outreach

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with

no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here.

 "More services around the community should be available for the police officers"

# Questions raised within the meeting

• 'What about the cameras police is supposed to be wearing? Has that been decided?"

SOUTHWEST PRECINCT	
What step	s can we take to keep you engaged?
CATEGORIES CO	OMMENTS (number of times)
Community Outreach (11)	<ul> <li>Have quarterly meetings * (2)</li> <li>Build trust</li> <li>Have small meetings with food</li> <li>Improve Outreach</li> <li>Improve SPD/Youth relationships * ^</li> <li>Increase Outreach</li> <li>Keep SPD and community updated with information *</li> <li>Small block meetings with neighborhood statistics *^</li> <li>SPD and communities need to go to more meetings *</li> </ul>
	<ul> <li>SPD needs to visit community centers ^</li> </ul>
SPD Resources and Policy (10)	<ul> <li>Have quarterly meetings *</li> <li>Improve accountability and transparency *</li> <li>Increase foot patrols</li> <li>Increase patrols *</li> <li>Safety discussions *</li> <li>Small block meetings with neighborhood statistics *^</li> <li>SPD and communities need to go to more meetings *</li> </ul>
	<ul> <li>SPD at meetings to understand community characteristics *</li> <li>When responding to calls, SPD should use polite and kind words</li> <li>Create a Crime Prevention Task Force</li> </ul>
City Departments Outside SPD/Other (5)	<ul> <li>Communities need to be proactive against crime *</li> <li>Have home meetings</li> <li>Improve accountability and transparency *</li> <li>Improve lighting</li> <li>Increase patrols *</li> </ul>
Day-to-Day Communication (3)	<ul> <li>Improve accountability and transparency *</li> <li>Improve SPD/Youth relationships *^</li> <li>Keep SPD and community updated with information *</li> </ul>
Community Education (2)	<ul> <li>Communities need to be proactive against crime *</li> <li>Safety discussions *</li> </ul>
Communications/ Communications Training (2)	<ul> <li>Cultural competency training</li> <li>SPD at meetings to understand community characteristics *</li> </ul>

# <u>Symbols</u>

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

# Expanded comments (listed alphabetically)

- Improve SPD/Youth relationships- Residents suggested SPD have more conversations with youth
- Small block meetings with neighborhood statistics- "Block meetings with a few community members and one police officer. Officer should come with statistics so that people know what's going on in their area"
- SPD needs to visit community centers- "Police need to come to community centers and other places where teens hang out"

# Comments entered in more than one category

- Communities need to be proactive against crime- Community Education and City Departments Outside SPD/Other
- Have quarterly meetings- SPD Resources & Policy and Community Outreach
- Improve accountability and transparency- SPD Resources & Policy and City Departments Outside SPD/Other
- Improve SPD/Youth relationships- Community Outreach and Day-to-Day Communications
- Improve accountability and transparency- Day-to-Day Communications,
   SPD Resources & Policy and City Departments Outside SPD/Other
- Increase Patrols- SPD Resources & Policy and City Departments Outside SPD/Other
- Keep SPD and community updated with information- Day-to-Day Communications and Community Outreach
- Safety discussions- SPD Resources & Policy and Community Education
- Small block meetings with neighborhood statistics- SPD Resources & Policy and Community Outreach
- SPD and communities need to go to more meetings- SPD Resources & Policy and Community Outreach
- SPD at meetings to understand community characteristics- SPD Resources & Policy and Communication/Communications Training

#### Questions raised within the meeting

- "It'd be great if the city cuts the vegetation and add public lights, what department in the city takes care of this?"-West Seattle
- "What are the rules to keep properties in shape?"

# **NORTH PRECINCT Top Priority Issues CATEGORIES** COMMENTS SPD resources and policy Mental health issues\*(6) Response time/lack of response^(4) • More officers needed (3) • More patrols (3) • Implement CPTED principles\*(2) • 911 language barrier\* Abandon vehicles\* Better follow up with victims\* Hard-of-hearing community cannot hear announcements over speakers\* Inability of SPD to enforce existing laws Increase in 911 calls^ More "real time" crime data\* Overreaction with protestors Problems with how crimes are dealt with Racial profiling Same perpetrator repeatedly^ • Strengthen communication with SPD when -crime occurs\*

Crime overall	<ul> <li>Burglary^(15)</li> <li>Drug activity^(13)</li> <li>Traffic safety/road rage*^(13)</li> <li>Transients/homeless*^(10)</li> <li>Car prowl^(8)</li> <li>Graffiti^(8)</li> <li>Litter/trash*^(8)</li> <li>Theft^(8)</li> <li>Loitering^(7)</li> <li>"Crime"^(6)</li> <li>Prostitution^ (6)</li> <li>Public intoxication/alcohol^(6)</li> <li>Harassment^(5)</li> <li>People sleeping/living in cars (4)</li> <li>Robbery/Armed robbery (4)</li> <li>Nuisance issues^(4)</li> <li>Trespassing^(3)</li> <li>Vandalism (3)</li> <li>Car theft (2)</li> <li>Guns (2)</li> <li>Late night noise (2)</li> <li>Texting while driving (2)</li> <li>Illegally parked cars</li> <li>Mugging</li> <li>School shootings/guns in school*^</li> <li>Sex offenders*^</li> <li>Shoplifting</li> <li>Violence</li> </ul>
Safety issues	<ul> <li>Traffic safety/road rage*^(13)</li> <li>Transient/homeless*^(10)</li> <li>Pedestrian safety^(8)</li> <li>Safety at night^(5)</li> <li>Bicyclist safety*^(4)</li> <li>Bus safety/fare violations (2)</li> <li>Homeless' safety^</li> <li>School shootings*^</li> </ul>

# Other city offices outside SPD

- Litter/trash\*^(8)
- Mental health issues\*(6)
- Bicyclist safety\*^(5)
- Lighting on UW campus^(5)
- More street lights (4)
- Seattle Housing Authority^(4)
- Absentee landlords not paying attention to properties^(3)
- Inadequate youth programming\*^(3)
- Implement CPTED principles\*(2)
- Provide social services (2)
- 911 language barrier\*
- Abandon vehicles\*
- Business permit violation
- Change the reputation and beautify the Aurora Corridor
- Driver education
- Educating immigrant and refugee community about laws\*^
- Emergency preparedness
- Greater community need to better understand people with disabilities
- Guns in schools/safety
- Hard-of-hearing community cannot hear announcements over speakers\*
- Hygiene center for homeless people
- Increase awareness in safety issues\*
- More officers needed
- More public restrooms needed
- Non-student population is a source of problems
- Potholes
- Sex offenders\*^
- The "Ave" clientele is disruptive
- Too many students living in a single unit
- Traffic
- University District's "Alcohol Impact Area"

Communication/communication n training	<ul> <li>Training for dealing with people with disabilities^(6)</li> <li>Interacting with deaf community^(5)</li> <li>Officers are impatient (2)</li> <li>Mental health issues*^</li> <li>Perception of communication</li> <li>Police escalate situations</li> </ul>
Community education	<ul> <li>How/when to call 911^(6)</li> <li>Bicycle education (3)</li> <li>Crime prevention^(3)</li> <li>Educate community to reassure safety (2)</li> <li>Better follow up with victims*</li> <li>Business owners should be held responsible for building upkeep</li> <li>Educating immigrant and refugee community about laws*^</li> <li>Help community understand laws better</li> <li>Implement CPTED principles*</li> <li>Increase awareness in safety issues*</li> <li>People with disabilities need to communicate better</li> <li>Perception that business districts are unsafe</li> <li>School shootings*^</li> <li>Store owners should help keep bus shelters clean</li> </ul>
Youth related concerns	<ul> <li>Inadequate youth programming*^(3)</li> <li>Safety of kids at parks</li> <li>School safety</li> <li>Students mentality of invincible"It's not going to happen to me"</li> <li>Transients near schools</li> </ul>
Community outreach	<ul> <li>Lack of communication with neighbors</li> <li>Officers should interact with the community more frequently</li> <li>People don't know their neighbors</li> <li>Strengthen communication with SPD when crime occurs*</li> </ul>
Day-to-day communication	<ul> <li>More "real time" crime data*</li> <li>Share crime information with the community</li> <li>Strengthen communication with SPD</li> </ul>

when crime occurs*	

#### Symbols

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

## Expanded Comments (listed alphabetically)

- "Crime"—1. Low-income housing at the old Thunderbird Motel. We are anticipating problems at this location.; 2. Provide an economic incentive to stay off the streets; 3. Fremont Fellowship Hall illegal activities; 4. Crime taking place on 45<sup>th</sup> Ave and around campus; 5. Crime around "the Ave" especially robberies; 6. Bus zones used for illegal activities; 7. Property crimes are increasing; 8. Car Prowls, burglaries, and nuisance activity present on 30<sup>th</sup> and 127<sup>th</sup> to 133rd
- Absentee landlords not paying attention to properties—1. Abandoned lots, buildings, deferred maintenance, lack of responsible ownership of buildings; 2. Motels on Aurora (Orion, Seals Ambassador are chronic nuisance)
- Bicyclist safety—1. I'm not driving yet because I feel afraid of some many accidents, I'm also afraid of the bicyclists, sometimes they don't wear hamlets and they feel they are the owners of the road; 2. Bicycle lanes are dangerously narrow with potholes, and a lack of understanding of who has the right of way. An overall misunderstanding on the bike & auto rules
- Burglary—1. Good Shepherd Home has been broken into 12 times in the past couple of years. They've since hired a patrol service and installed a security alarm system; 2. Burglaries on 37<sup>th</sup> and 39<sup>th</sup>; 3. In Cedar Park north of 125<sup>th</sup> to 145<sup>th</sup>; 4. 3 Burglaries at Lake City Chamber of Commerce office
- Car prowl—On 37<sup>th</sup>, 125<sup>th</sup>, and 130th
- Crime prevention—Training for neighbors to be alert and what to do. How do we engage renters to care about their neighborhood?
- Drug activity—1. It's common knowledge of where drugs can be purchased, not being addressed; 2. Participant described the recent pilot Alcohol Ban in the Lake City business area. Participant student mentioned drug sales around the Jack in the Box near the school as well as drug/alcohol activity at the pedestrian bridge (20<sup>th</sup> Ave NE) in Ravenna Park; 3. Trash and drug litter behind the Marco Polo, and surrounding neighborhood in general; 4. 125<sup>th</sup> to 145<sup>th</sup> on Lake City Way; 5. Drug Traffic and the inability to enforce existing laws. Brazen open-air drug market & drug litter; 6. Neighbors finding used syringes in Wallingford

- (around Meridian Park). Neighbors need to know what to do when they find the syringes7. At night drug deals at Walgreens and the bus stop on Lake City Way. A team of four people seems to be working together.
- Educating immigrant and refugee community about laws—Regarding US laws, especially new immigrants should be educated about US alcohol and drug laws. It is believed that some new immigrants may think that drinking and driving is not an offense.
- Graffiti—1. Participant mentioned the constant problem with graffiti and he stays on top of it around his restaurant, but still there is more need; 2. The Italia Motel is a graffiti magnet. 42<sup>nd</sup> & Aurora. There are squatters; 3. Citizens should be educated on taking more responsibility for cleanup and educating young people about the hazards to the neighborhood if they choose to put graffiti on private property.
- Harassment—1. In Ballard Commons lots of lawlessness; 2. Public drinking and harassment on 33<sup>rd</sup> and 125<sup>th</sup> on the bench across from SHA
- Homeless community's safety—1. Sleeping on the streets; 2. Homeless sleeping in public spaces; garages, porches. The homeless populations increase, especially youth; 3.
- How/when to call 911—1. We don't know how to act in certain situations, if someone is being abused. Most in the Latino community is afraid of calling 911 due to the language barrier, also we don't know how to deal with these situations. Once I was on the bus and a guy was molesting a girl, the driver asked him to get off and the guy said yes at the next stop, before that he hit the girl with a bottle, the girl asked me for my phone to call police and I was too nervous to react.; 2. Is it ok to call 911 and give them the plate numbers of those drivers exhibiting road rage?
- Inadequate youth programming—1. Examples raised by group: more tutorial locations for SAT prep, college access; 2. There is no alternative location for teen activity. They use the parks and school parking lots for illegal activity such as drinking and hazardous driving.
- Increase in 911 calls—More hard liquor consumption
- Interacting with the deaf community—1. The perception that there is something criminal about someone with a mental illness, especially people who are hard of hearing, mentally ill or have balance issues; 2. Law enforcement of communication and lack of comprehension people who are hard of hearing.
- Lighting on UW campus—1. Need to switch to LED lighting; 2. Lighting at Schmidt Hall; 3. Dark areas Paccar Hall, Klickitat Lane, statue at Denny Hall, red square, the Quad, the Fountain; 4. UW Seattle lighting should be as bright as UW Tacoma's; 5. Not enough lighting on Stevens Way, must go around out of way to get from place to place on bicycle; 6. Lack of lighting on 17<sup>th</sup>, 18<sup>th</sup>, 19<sup>th</sup>, 20<sup>th</sup> street
- Litter/trash—1. Garbage in the parks. Too much foliage in B.F. Day; 2.
   Need more garbage cans. Educate renters on litter and SPD enforce; 3.
   Hazardous materials, bio waste, needles, condoms; 4. 8819 Nesbit sump pump discharged onto street; 5. Recreation Vehicle human waste

- dumping; 6. Too much garbage. There is an inadequate amount of garbage receptacles in public areas. Schools and playfields are high liter areas; 7. Syringes, condoms and drug bags found on private property, parks and sidewalks along Lake City Way
- Loitering—1. Around bus stops, particularly the #358 bus and at the
  underpass of Aurora Ave& 46<sup>th</sup> street; 2. Bus shelters are used for other
  reasons other than waiting for a bus. Adjacent store owners should try to
  keep the bus stop clean and have security people move loitering people
  along; 3. Suspicious people hanging out and problems being moved
  around Victory Heights
- Mental health issues—1. The perception that there is something criminal about someone with a mental illness, especially people who are hard of hearing, mentally ill or have balance issues; 2. Concern about people with mental health that are also hard of hearing, the lack of attention to their rights.
- Nuisance issues—Lake City Mini Park
- Pedestrian safety—1. No sidewalks at North of 85<sup>th</sup>, particularly near the Boys & Girls club; 2. Lack of walkability along Aurora North, Greenwood North, North 105<sup>th</sup>, North 145<sup>th</sup>; 3. Due to a lack of pedestrian safety, women cannot walk away from a situation in which they are being harassed.
- Prostitution—1. North 135<sup>th</sup>/134<sup>th</sup> Avenue is a prime Hot Spot; 2. Women are approached for prostitution on 137<sup>th</sup> and 145<sup>th</sup>; 3. Prostitutes using the Library restroom to prepare for their "workday" and making that space unsafe for children to use.
- Public intoxication/alcohol—1. University District's "Alcohol Impact Area" (AIA) is a concern. The spillover of the AIA negatively impacts Wallingford (50<sup>th</sup> St., QFC and 7-11); 2. Public drinking and harassment on 33<sup>rd</sup> and 125<sup>th</sup> on the bench across from SHA
- Response time/lack of response—1. 30-40 min due to homeless clients, clinic anger; 2. There used to be a sub-precinct in the Ballard library but since has been folded into the North Precinct. It's located 10 minutes from here so that significantly impacts response time; 3. Response from SPD to nuisance calls, some involving people living in their cars; 4. QFC's biggest concern is response time to incidents and lack of response when they have called 9-1-1. They've experienced SPD responding to disruptive people and getting them to leave only to have the same disruptive individual(s) returning four hours later and continuing his/her disruptive behavior; 5. Police lack of response when residents call station about minor crimes, such as noise complaints
- Safety at night—1. Workers leave work/unsafe/people being mugged (i.e. restaurant workers);
   For seniors;
   Night Walk doesn't go out of campus, Night Ride zones are limited
- Same perpetrator repeatedly—When crimes are committed often you see the perpetrator again and again. They are not arrested the first time. (Trespass issues)

- School shootings—There have been shootings at schools lately; kids are into guns and that sort of thing. My nephew is 11 years old; he is about to become a teenager. Parents and kids need to know what to do in case of knowing someone has a gun. This will give us some peace of mind. Firearm safety is very important, what if my nephew believes someone has a weapon? Is it ok to tell the teacher?
- Seattle Housing Authority—1. SHA Communication to neighborhood when they are buying property; 2. SHA –screening tenants appropriately; 3. SHA upkeep of the property devalues surrounding property; 4. Specific problems at: 721 N.86<sup>th</sup>, the yellow building on the SW corner of 86<sup>th</sup> & Fremont, also the vacant house next to it, the house at 88<sup>th</sup> & Fremont; 5. Issues with vacant property--Long process before any legal activity can begin, property owners take no action until last possible moment, and difficult for citizens to understand the law hinders normal business particularly on Aurora, homeless squatters on abandoned property.
- Sex offenders—Specifically Ballard
- Theft—1. Increase of baby strollers being stolen; 2. Theft from SHAG buildings; 3. Bicycle thefts on campus
- Traffic safety/road rage—1. At stoplights, when the green light is on, it takes some time for some drivers to drive immediately; there are too many cases of road rage. Is it ok to call 911 and give them the plate numbers of those drivers exhibiting road rage? It has happened to me, especially when I drive at the speed limit. Some drivers even use the sidewalks to the get to the parking lots instead of waiting for the main entrance.; 2. My concern is about people that drive and text at the same time, there are too many of them, even changing lanes! We even have to move lanes away from them.; 3. Crosswalk safety near Bitterlake Housing; 4. Participant was very concerned about a dangerous intersection at 104<sup>th</sup> and Evanston, Police have been called for incidents reports but nothing has been done. They need Stop signs or traffic circle. Participant also mentioned the intersection of 30<sup>th</sup> NE and NE 145<sup>th</sup> as having a high accident rate. He suggested a "no turn on red" sign might help; 5. High speed on 17<sup>th</sup> Avenue; Ravenna Blvd; 21<sup>st</sup>; 17<sup>th</sup> & 55<sup>th</sup>; 6. Speeding on 50<sup>th</sup> and Meridian in Wallingford; 7. Speeding around Green Lake (Green Lake way and Green Lake Drive) and around Blanchet High School on Stroud and Wallingford; 8. Speeding on 80<sup>th</sup>; 8. Excessive speeds at 45<sup>th</sup> & Stone Way: 9. Recommend speed bumps on North 137<sup>th</sup> and Wingard; 10. Traffic safety on 36<sup>th</sup> (around Emerson & Government); 11. Speeding on McGraw; 12. 36<sup>th</sup> and W. Smith—dangerous intersection
- Training for dealing with people with disabilities—1. Police rely on
  witnesses, who are perceived not to have a disability, instead of a person
  with a disability to provide facts about an incident involving the person with
  a disability; 2. Organizations that work with people who have disabilities
  can help provide training to police on how to work with people who have
  disabilities; 3. When at a crime scene the police focus on the person who
  can hear as opposed to the person who can not (This is true about all

- disabilities Police focus in on the person who is perceived to not be disabled instead of the person who is disabled); 4. Need to develop better relationships between police and communities of people with disabilities; 5. Need to work out a training curriculum for relationship building between police and communities of people with disabilities; 6. Police often pay more attention to people without a disability than people who are perceived to have a disability when out on a call; 7. Police need to recognize assets and skills of people with disabilities.
- Transients/homeless—1. Homeless population sometimes harassment, people pooping in neighbors' bushes, as Porta-Potties have been removed, it's happening more and more. It's not just parks, but throughout the rest of the City. It's happening more and more; 2. Fear of transients. Transients disrupt customers in businesses. In many cases aggressive behaviors are not being called in or reported; therefore pattern are not being documented; 3. Transients in the neighborhood. Concerned about transients who are suffering from mental illness and not getting proper treatment. Present are the following: aggressive behavior, loitering, public defecation. Seems to be more transients in the past few years and different subgroups within them; 4. Homeless people try to use business bathrooms. When they are turned away their aggressive behavior often becomes more pronounced; 5. Unauthorized use of picnic shelters by transients; 6. There are people on private property using as if it s a public park, public toilet (Particular home located off of 50<sup>th</sup> between Good Shepherd & I-5 and by 50<sup>th</sup> St. businesses); 7. Homeless people living in cars; 8. Encampments in ravines and especially Carkeek Park are dangerous.
- Trespassing—Trespassing issues, Legal authority, and a complicated law particularly for business owners

# Comments entered in more than one category

- 911 language barrier—Other city offices outside SPD, SPD resources and policy
- Abandon vehicles—SPD resources and policy, Other offices outside SPD
- Better follow up with victims—Community education, SPD resources and policy
- Bicyclist safety—Safety issues. Other city offices outside SPD
- Educating immigrant and refugee community about laws-- Lack of outreach to community regarding US laws: Especially new immigrants should be educated about US alcohol and drug laws. It is believed that some new immigrants may think that drinking and driving is not an offense.
- Hard-of-hearing community cannot hear announcements over speakers— SPD resources and policy, Other city offices outside SPD
- Homeless population—Safety issues, Crime overall

- Implement CPTED principles—Community education, SPD resources and policy, Other city offices outside SPD
- Inadequate youth programming—Youth related concerns, Other city offices outside SPD
- Litter—Crime overall, Other city offices outside SPD
- School shootings—Crime overall, Safety issues, Other city offices outside SPD, Community education
- Sex offenders—Crime overall, Other city offices outside SPD
- Strengthen communication with SPD when crime occurs—SPD resources and policy, Community outreach, Day-to-day communication
- Traffic safety/road rage—Safety issues, Crime overall

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment is directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concerns. Any comment that does not logically or obviously fit into a category is listed here.

- "Restroom usage in nearby park"
- Aurora Avenue is "tacky"
- Can't understand PA system announcements.
- Difficulty understanding coast guard announcements when he is on his boat due to being hard of hearing.
- Goodies business (on Lake City Way) is an asset and should be protected
- People living in Ravenna Ravine.
- Problems get moved around
- Shoreline Police Department does not respond well to calls from people with disabilities.
- This is a bigger problem that requires a better-coordinated effort among neighboring residents, SPD and business which takes time. Think about the broader patterns of movement and why the Wallingford area is attracting an increased number of transients.

## Questions stemming from the discussion topic

- Are there conditions in the community that allow burglaries/break-ins to happen?
- Are there ways to intervene in these incidents (burglaries) or prevent them from occurring?
- Are we, as a city, prepared?
- Can Metro remove benches? (Especially in front of QFC & Bartell's)
- How do we engage renters to care about their neighborhood?

- Is it ok to call 911 and give them the plate number of those drivers exhibiting road rage?
- Is the community prepared to deal with the change in crime?
- Is the signage change at 36<sup>th</sup> & Market causing a lot of wrecks?
- Is there a penalty for bicyclists using the sidewalk?
- QFC would like to know what to do to help their customers/employees feel safer; help define what is considered an "emergency" by SPD.
- What can kids do if they see guns at schools?
- What if my nephew believes someone has a weapon? Is it ok to tell the teacher?
- What training do police have about recognizing and concerning disabilities?
- What types of public safety education resources are available for people with disabilities?
- When cars park and there is a bike line next to them, how to avoid hitting a bicyclist?

# NORTH PRECINCT What can be done together to create a safer community? **CATEGORIES** COMMENTS Community outreach More community meetings/events\*^(11) More SPD involvement in community\*^(5) Improve communication between SPD and community (4) Block Watch\*(3) Increase neighborhood walks (2) Living Room Conversations\*(2) More opportunities for SPD/UW students to interact positively\*^(2) National Night Out\*(2) Work with Commission of People with Disabilities\*(2) Identify community leaders Neighbors need to look out for one another Officers are seen as part of the community\* Outreach through local ethnic restaurant\* Outreach through religious institutions\* Provide more opportunities to meet with SPD Chief\* SNAP

# SPD resources and policy

- More SPD involvement in community\*^(5)
- Foot patrols (4)
- Block Watch\*(3)
- Need a larger police presence (3)
- Living Room Conversations\*(2)
- More opportunities for SPD/UW students to interact positively\*^(2)
- National Night Out\*(2)
- Training for SPD on mental health issues/people (2)
- Transport people in crisis (mental health) (2)
- Help SPD understand differences within each neighborhood (2)
- Work with Commission of People with Disabilities\*(2)
- "Life-line" for community\*^
- Bike patrols
- Firearm safety training for the community\*
- Firearm safety training for the community\*^
- Identify micro-communities\*
- More follow up after crimes\*
- More interaction with Crime Prevention Specialist
- Officers are seen as part of the community\*
- Police not myopic in viewing at risk areas
- Provide more opportunities to meet with SPD Chief\*
- Ride alongs/shadow 911 operators\*
- SNAP
- Training for SPD to work with disabled community

Community education	<ul> <li>More community meetings/events*^(11)</li> <li>More diverse/translated materials^(2)</li> <li>Work with Commission of People with Disabilities*(2)</li> <li>"Life-line" for community*^</li> <li>Community group, responsible for fund raising, partnering with police, program planning a year out.</li> <li>Creative use of ROW areas by community^</li> <li>Flashing lights at crosswalks</li> <li>Identify micro-communities*</li> <li>Make the city cleaner</li> <li>More opportunities for SPD/UW students to interact positively*</li> <li>Outreach through local ethnic restaurant*</li> <li>Outreach through religious institutions*</li> <li>Recruit more officers of color</li> <li>Revise parking rules/laws</li> <li>SMART 911 system</li> <li>Crime prevention training (3)</li> <li>How/when to use 911 (2)</li> <li>Educate community on how/why things are done the way they are done</li> <li>Educate community on police accessibility to help</li> <li>Firearm safety training for the community*^</li> <li>Get students involved in pubic safety initiatives^</li> <li>More educational workshops</li> <li>More follow up after crimes*</li> <li>Ride alongs/shadow 911 operators*</li> <li>Students can help patrol the area</li> </ul>
Day-to-day communication	<ul> <li>Vigilantism</li> <li>Use social media (7)</li> <li>Use flyers where people gather^(2)</li> <li>Need email address to provide SPD with information^</li> <li>Officers participate in online conversations</li> </ul>

Communication/communication training	<ul><li>Better communication (2)</li><li>Cultural competency and diversity training</li></ul>		
Youth related concerns	Firearm safety training for the community*^	Firear	

## **Symbols**

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

# **Expanded comments**

- Creative use of ROW areas by community working with SDOT and WSDOT to clean up encampments, and then working with community to activate space.
- Firearm safety training for the community—Kids are curious and I think
  that should end. One professional should teach them, explain them the
  risks. Kill the curiosity not a person. Parents/friends/family can help by
  volunteering on programs about firearm safety. Volunteers can help by
  learning how to go about firearm safety.
- Get students involved in public safety initiatives have student interns, use students to manage social media for outreach, etc.
- Life-line for community—Community and Police create resource list "life-line" for violators, homeless, people living in cars
- More community meetings—1. Find easy access places for the community to gather in small or larger groups, i.e. community rooms, classrooms, business meeting rooms, etc.; 2. Community involvement needs to be aggressive in recruiting and outreach especially to renters. Renting tenants has a large turnover; we need to work on continued communication and education.
- More diverse/translated materials—DOL instruction booklet is not translated into Ethiopian languages.
- More opportunities for SPD/UW students to interact positively—Table at Red Square to promote SPD/student relationships
- More SPD involvement in the community—Police and residents should get to know one another, build positive relationships within the community.
   Bring back a small town feeling. Saying hi to police, increase exposure and communication.
- Need email address to provide SPD with information—This should be given to community. Great way to keep statistics of what's happening.
- Use flyers where people gather—Such as the library with a picture of the CPT officer and how to contact them, not just in emergencies.

# Comments entered in more than one category

- Block Watch—Community outreach, SPD resources and policy
- Firearm safety training for the community-- Community education. SPD resources and policy, Youth related concerns
- Identify micro-communities—SPD resources and policy, Other offices outside SPD
- Life-line for community—SPD resources and policy, Other offices outside SPD
- More community meetings—Community outreach, Other offices outside SPD
- More follow up after crimes—Community education. SPD resources and policy
- More opportunities for SPD/UW students to interact positively—SPD resources and policy, Other offices outside SPD
- National Night Out—Community outreach, SPD resources and policy
- Officers are seen as part of the community—Community outreach, SPD resources and policy
- Provide more opportunities to meet with SPD Chief—Community outreach, SPD resources and policy
- Ride alongs/shadow 911 operators—Community education. SPD resources and policy
- Work with Commission of People with Disabilities—SPD involvement in disabled community, Other offices outside SPD

# Questions stemming from the discussion topic

 How do we convince people that SPD is working hard to take care of most vulnerable communities, Ex: day care centers?

# Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment is directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concerns. Any comment that does not logically or obviously fit into a category is listed here.

- Collaboration between Lake Forest Park, Shoreline and Lake City
- Greenwood identity confused with Phinney Ridge (there's a combined neighborhood newsletter that meshes community identity together so people don't pay attention).

# **NORTH PRECINCT**

What is going well with the relationship between your community and SPD?

#### **CATEGORIES**

#### **COMMENTS**

SPD/community relationship

- Really good communication (3)
- SPD officers perform community outreach
   (3)
- Community meetings/events/forums (2)
- Concern for the homeless (2)
- Good relationship with UW and UWPD (2)
- Some people have personal relationships with officers (2)
- SPD officers are friendly (2)
- SPD officers are patient (2)
- SPD officers show up for events (2)
- Willingness and interest to work on issues together (2)
- Ballard community feels safe
- Block Watch is very effective\*^
- · Citizens feel safe with SPD
- Good collaboration
- High level of empathy toward school kids
- Night Out attendance is good
- Safe Communities meetings
- Some officers go above and beyond
- SPD is trying to understand local issues
- SPD officers are comforting
- SPD officers are compassionate
- SPD officers are cooperative
- SPD officers are respectful
- SPD officers are responsive to requests for assistance
- SPD officers can be trusted
- SPD officers contacted us for information about disabilities
- SPD officers de-escalate situations
- Students feel safe around police
- Police are terrific

SPD resources and policy	<ul> <li>Response time is quick^(13)</li> <li>Response to calls/concerns is good^(7)</li> <li>Police presence is good and consistent^(6)</li> <li>CPT officers (3)</li> <li>Enforcement in parks is good (2)</li> <li>Traffic control is good^(2)</li> <li>Block Watch is very effective*^</li> <li>Crime Prevention Specialists provide information to the community</li> <li>Encouraging community to use 911</li> <li>Enforcement around school zones is working</li> <li>Follow up is good</li> <li>Monthly precinct meetings are good</li> <li>North Precinct Advisory Council is informative*^</li> <li>Patrols</li> <li>Supported community in disasters and emergencies</li> <li>Traffic cameras are slowing traffic</li> </ul>
Other offices outside SPD	<ul> <li>Firefighters are helpful^</li> <li>Increase in available parking</li> <li>North Precinct Advisory Council is informative*^</li> </ul>
What is NOT going well/could be improved?	<ul> <li>Not much interaction with SPD (2)</li> <li>Crime prevention neighborhood groups need to continue their education</li> <li>Difficult for seniors to get to meetings</li> <li>Explain acronyms on Twitter feed</li> <li>North Precinct is too big</li> <li>Only one Crime Prevention Coordinator for North</li> </ul>
Day-to-day communication	<ul> <li>Campus uses texting to alert about concerns on campus</li> <li>SPD and UWPD website provides information about crime and prevention</li> <li>Twitter feeds</li> </ul>

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<sup>\* —</sup>Indicates that issues is categorized under one or more headings

^—Indicates that there is more information regarding this comment

#### Expanded comments

- Block Watch is very effective-- Block watch facilitated by Terri Johnson (SPD Crime Prevention Coordinator). Terri is an excellent source of information and easy to work with. This position should continue to be funded.
- Firefighters are helpful—Firefighter wrote down questions and information for me when I was in an auto accident (deaf)
- North Precinct Advisory Council is informative—North Precinct Advisory
  Council is good for learning about what is going on regarding crime and
  police response in the precinct and learning about what the police can and
  can't do, what the law does and doesn't allow. It is to good place to hear
  from different city departments.
- Police presence is good and consistent—1. Good presence of SPD near liquor store at 92<sup>nd</sup> & Greenwood; 2. SPD are often around U-District, which makes people feel safe
- Response time is quick—Grateful for quick response time when there is a major issue at Blaine elementary school
- Response to calls/concerns is good—1. Response to a drug house next door was good; 2. Police response good in dealing with teens; 3. An officer came back to interview a deaf victim when an interpreter was available; 4. Response to our concerns about motels is good; 5. I feel like I'm "heard" by SPD, especially after my home was recently broken into; 6. Officers at times have attempted to resolve issues between neighbors
- Traffic control is good—At Ravenna & 20<sup>th</sup> SPD are doing a good job giving warnings to both cyclists and vehicles driving through the stop signs.

#### Comments entered in more than one category

- Block Watch is very effective—SPD/community relationship, SPD resources and policy
- North Precinct Advisory Council is informative—Other offices outside SPD, SPD resources and policy

#### Questions stemming from the discussion topic

How can SPD help bring respect back?

# **Other**

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statement with no intended suggestions or concerns. Any comment that does not logically or obviously fit into a category is listed here.

• "#1" relationships with SPD

PRECINCT s to improve?
MENTS
Improve cultural competency/disability awareness^(6) Need more foot patrols^(6) More general patrols/police presence^(5) Need more bike patrols^(4) More general patrols/police presence (3) SPD needs to attend community meetings (3) Better follow up with crimes/victims*(2) Build relationship with UW students of color, EEC, Greek (2) More citations for noise violations (2) More SPD meetings with students (2) Need more patrols in parks/public places (2) SPD needs to treat people with respect^(2) SPD officers need to be more patient^(2) Address language barriers

Other offices outside SPD	<ul> <li>Need a more accessible physical precinct location</li> <li>Need more Crime Prevention Coordinators</li> <li>Non-emergency line is awful</li> <li>Parking tickets and time allotted is unreasonable*^</li> <li>Problems are being pushed from one neighborhood to another</li> <li>SPD leadership needs to improve</li> <li>SPD perceived as intimidating</li> <li>Work on gaining respect</li> <li>Officers hands are tied in how to deal with situations (2)</li> <li>Better trespassing laws</li> <li>Enforce liquor violations</li> <li>Harsher punishment for people committing crimes on campus</li> <li>Improve educational materials to include people with disabilities^</li> <li>Increase community resources</li> <li>Litter/trash^</li> <li>More funding for police department</li> <li>More proactive public relations*^</li> <li>More street lights^</li> <li>Need a "Cop Shop" to provide presence</li> <li>Need a city Disaster Plan</li> <li>Need more available parking spaces</li> <li>Need more information on what resources exist</li> <li>Need more officers</li> <li>Parking tickets and time allotted is unreasonable*^</li> <li>SPD and SHA need to communicate with residents about crimes</li> <li>Uncontrolled intersections are a traffic problem</li> </ul>
	<ul> <li>Want to be able to text 911^</li> </ul>

Day-to-day communication	<ul> <li>Better communication (2)</li> <li>SPD needs to communicate with community about crimes (2)</li> <li>Improve online reporting system</li> <li>Improve technology to track crime</li> <li>Inform public when there is a cut in police staff</li> <li>More UW alerts/better distribution</li> <li>Provide better understanding of technology</li> <li>Share information</li> </ul>
Community education	<ul> <li>Educate community how/when to use 911 (6)</li> <li>Better follow up with crimes/victims*(2)</li> <li>Educate community about available resources and ways to become involved (2)</li> <li>Educate community about police procedures (2)</li> <li>Community concerns are not always SPD responsibility</li> <li>CPTED education*</li> <li>Educate community about reporting prostitution</li> <li>Educate students about consequences of committing a crime</li> <li>Educate students about how cops can help</li> <li>More crime prevention education</li> <li>Need to educate community how to express concerns</li> <li>Would like more information on SPD budget^</li> </ul>
Community outreach	<ul> <li>Businesses need to partner with the community</li> <li>Community needs to improve their perception of cops</li> <li>Improve Block Watch*</li> </ul>
Communication/communication training	Improve compassionate communication

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#### **Expanded comments**

- Better identification of problem police officers—Weed out the "bad" officers
  who bring down the entire police force. Be pro-active in identifying these
  officers. Managers should be trained on identifying and dealing with
  possible problem officers or possible problem behavior.
- Enforce liquor violations—Continued liquor violations on same property Chevron on 130<sup>th</sup> and Lake City
- Improve 911 operators communication and procedures—1. Operators are impatient. 2. A dispatcher tried to talk someone out of seeking help; 3. An operator tried to talk me out of reporting a crime; 4. Supplement police department with ham radio operators; 5. 911 operators are not sympathetic. Feels like information is not getting anywhere. Would like better communication; 6. Dispatchers can scare off first time callers
- Improve cultural competency/disability awareness—Such as understanding that in the Ethiopian community one does not make eye contact with your elders or religious figures.
- Improve educational materials to include people with disabilities—Very
  often educational materials directed towards the broader community and
  towards people with disabilities do not include people with disabilities in
  the photos or videos, as if we are invisible. Educational materials need to
  include people with disability as part of the development team.
- Litter/trash—Along 137<sup>th</sup> west of Linden Avenue residents are finding needles, condoms, and alcohol bottles/packaging.
- More general patrols/police presence—1. Cop shop in Lake City to provide presence; 2. More Cops parked on Lake City way; 3. Patrol around Lake City House on 33<sup>rd</sup>
- More proactive public relations—From SPD regarding good stories…beyond the SPD blotter. Perhaps Chief Diaz could write a weekly article about something positive.
- More street lights—Along 137<sup>th</sup> west of Linden Avenue, lighting is very bad, illegal activity is occurring.
- Need more bike patrols—In Wallingford
- Need more foot patrols—1. Around 45<sup>th</sup> and Meridian; 2. Around Green Lake
- Parking tickets and time allotted is unreasonable—Revenue over practical needs is nonsense.
- SPD needs to be more patient—1. With immigrants and refugees; 2. With people with disabilities
- SPD needs to treat people with respect-- Police officers are often perceived as rude. Ethiopians come from a country where police are feared, so for those interacting with the Seattle police for the first time, officers need to understand where misunderstanding might arise and improve simple communication skills. For example, incident of mother and

teenager was raised, where police who responded to car accident made incorrect assumptions-interrogating a teen in the back seat when the mother was the victim of a hit and run. Another example is confusion over the rule of staying in one's car when pulled over by SPD, whereas in Ethiopia one can get out of one's car and go to the police vehicle to answer questions.

- Want to be able to text 911—especially in situations where a victim needs to remain quiet!
- Would like more information on SPD budget—How would the ordinary citizen know how many police are actually needed? The announced number of 85 new hires doesn't reflect that 75 will be retiring and that the perception of increased number(s) of officers is deceptive.

#### Comments entered into more than one category

- Better follow up with crimes/victims—Community education, SPD resources and policy
- CPTED education—Community education, SPD resources and policy
- Improve Block Watch—Community outreach, SPD resources and policy
- More proactive public relations—SPD resources and policy, Other offices outside SPD
- Parking tickets and time allotted is unreasonable—SPD resources and policy, Other offices outside SPD

#### Questions that stemmed from the discussion topic

What can we do to work with SPD?

# Other

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- Individuals who report crime need to feel that they've been heard and that people in city government and SPD do care.
- Students should want to run to cops, not run away

# **NORTH PRECINCT** What steps can we take to keep you engaged in building and creating a safer community? COMMENTS **CATEGORIES** Community More community meetings/forums/events\*(8) outreach SPD should attend more community "Get to know you" events (4) Citizens need to take more control Community needs to come together and communicate better Community needs to communicate better with SPD Education specifically for senior about crime prevention Elect community leaders^ Make public safety events more fun\* More crime prevention education Ongoing communication between SPD and community groups SPD needs to work more closely with immigrant and refugee community\* Community Better follow up with victims\* education Continue positive outreach both ways Crime prevention workshops CSIRT is being trained to understand operating protocol Educate community about laws Educate community how/when to use 911 Have more trained citizens Look online for operating procedures of officers Day-to-day Use social media/technology more (2) communications Have a specific social media for East African community to share SPD related information More written information about crimes in the area

SPD resources and policy	<ul> <li>Better follow up with victims*(2)</li> <li>More opportunities to get officers into schools*(2)</li> <li>More police presence (2)</li> <li>Consider implementing our suggestions</li> <li>Greater transparency</li> <li>Help people feel more interested in public safety</li> <li>Identify proactive solutions</li> <li>Include public when developing programs and curriculum^</li> <li>Introduce beat officers to the neighborhood with flyers and door hangers</li> <li>Make public safety events more fun*</li> <li>Monetary reward every time someone plays a role in solving a crime</li> <li>More beat cops</li> <li>More bicycle officers</li> <li>More communication between SPD and community</li> <li>More opportunities to talk with officers</li> <li>More street cops</li> <li>Offer more ride alongs</li> <li>Proof that action was taken on residents' concerns</li> <li>SPD needs to work more closely with immigrant and refugee community*</li> <li>Strengthen CPT team</li> </ul>
Other city offices outside SPD	<ul> <li>More community meetings/forums/events*(8)</li> <li>Improve lighting in areas of high crime</li> <li>More media to alert the public</li> <li>More participation with public officials</li> </ul>
Youth related concerns	<ul> <li>More opportunities to get officers into school*(2)</li> </ul>

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#### Expanded comments

• Elect community leaders—It would be great to have a group of trusted people from the community be the link on things that are happening and help speak from us and help follow up in certain situations. It's another way to encourage people to break the barrier between people and officers.

 More opportunities to get officers into schools—1. Engaging youth, sports heroes, and police. Do sporting events, Police Athletic leagues, mentoring

#### Comments entered into more than one category

- Better follow up with victims—SPD resources and policy, Community education
- Include public when developing programs and curriculum—It is important that when SPD develops curriculum for working with people with disabilities, that they include people with disabilities in that process and not just rely on academics from Universities in that process.
- Make public safety events more fun—SPD resources and policy, Community outreach
- More community meetings/forums/events—Community outreach, Other offices outside SPD
- More opportunities to get officers into schools—SPD resources and policy, Youth related concerns
- SPD needs to work more closely with immigrant and refugee community— SPD resources and policy, Community outreach

# Questions stemming from the discussion topic

None in this section

#### Other

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- "More crime."
- Deputize Mariner baseball players to enforce rules and Seahawks games and deputize Seahawk football players to enforce rules at mariner baseball games.
- Don't circle the wagons.

WEST PREC	CINCT
Top Priority Is	
	• Drug Activity ^ (11) • Loitering ^ (3) • Crime increase ^ (2) • Gun violence (2) • Homelessness ^ (2) • Assault • Car prowls • Crime related to drug activity • Crime shifts *^ • Harassment • Homeless camping • Homeless youth *^ • Increase in violence • Muggings • Noise ^ • Position • Robberies • Theft • Improve lighting ^ (3) • DESC Staff Safety *^ (2) • Bus stop safety ^* • Bus stops have no lighting • Concerns about rental properties *^ • Crime shifts *^ • Crosswalks ^ • DESC Client Safety *^ • Door Security ^ • Empower residents *^ • General DESC concerns *^ • Homeless youth *^ • Management is not being notified of no contact orders * • Need more police during the night ^* • Neighborhood perception ^ • No resolution to community problems ^ • Parent vigilance ^ *

	<ul> <li>People Center's Employee Safety *^</li> <li>Shelter concerns</li> <li>Unpredictable violence *</li> <li>Use of environmental design *^</li> </ul>
SPD Resources and Policy (16)	<ul> <li>DESC Staff Safety *^ (2)</li> <li>Concerns about rental properties *^</li> <li>DESC Client Safety *^</li> <li>Excessive force used by SPD *</li> <li>General DESC concerns *^</li> <li>Management is not being notified of no contact orders *</li> <li>More communication from SPD to the community is needed *</li> <li>Need more police during the night *^</li> <li>Neighborhood concerns during the night ^</li> <li>Panhandling</li> <li>People Center's Employee safety *^</li> <li>Poor follow-up*</li> <li>SPD incident response time ^</li> <li>SPD response to drug activity</li> </ul>
Community Education (7)	<ul> <li>Community Education ^ (2)</li> <li>911 Concerns ^</li> <li>911 Education ^</li> <li>Uncertainties about reporting crime ^</li> <li>Uncertainty about what agencies are responsible for what</li> <li>Use of environmental design * ^</li> </ul>
Community Outreach (5)	<ul> <li>Improve community relations *</li> <li>Parent vigilance * ^</li> <li>Empower residents *^</li> <li>Crime prevents community from being engaged</li> <li>Residents are afraid to file reports</li> </ul>
Day-to-Day Communication (4)	<ul> <li>More communication from SPD to the community is needed *</li> </ul>

	<ul> <li>(2)</li> <li>Community wants more positive interactions with SPD * ^</li> <li>Poor follow up *</li> <li>SPD needs to work to build better relationships *</li> </ul>
Communication/Communication Training (4)	<ul> <li>Community wants more positive interactions with SPD * ^</li> <li>Excessive force used by SPD *</li> <li>Improve community relations *</li> <li>SPD needs to work to build better relationships *</li> </ul>

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# Expanded comments (listed alphabetically)

- 911 concerns- "Hard to communicate with 911"
- 911 education- "Hold neighborhood workers accountable to call SPD"
- Bus stop safety- "Bus stop on Third Avenue, between James & Jefferson street, is a severe problem"
- Community education- Educate and involve residents to participate, "Educate community members in resources dealing with the mentally ill population"
- Community wants more positive interactions with SPD- Residents stated the only time they interact or see SPD is when "something is wrong and this sometimes makes them feel the area is unsafe"
- Concerns about rental properties- Around 10<sup>th</sup> West the rental properties bring in more suspicious activity
- Crime increase- Vulnerable populations are at risk because of the increase in crime
- Crime shifts- Crime is just being moved from one area to another area, crime is not reducing, just moving.
- Crosswalks- "Crosswalks are unsafe for handicapped individuals who may need more time to cross the streets"
- DESC client safety- "Loan sharks located in the area prey on DESC clientele"
- DESC Staff Safety- There is intimidation and fear being felt as employees go to and from work, especially by female staff members.
- Door security- "The back door of Imperial House is not secure enough"

- Drug activity- Residents stated that there has been an escalation in serious drug use, especially in meth, "income levels rising seems linked to drive by drug market", "drug market increase with DESC client involvement", "Outrageous open-air drug market in Third Avenue area, adjoining park. There are lots of fights, endangering others. The younger dealers are scarier." "The 600-Block location has drug usage in building alcoves at all hours", 10<sup>th</sup> Ave South.
- Empower residents "Educating/involving/empowering everyone in the neighborhood, regardless of role (resident, business, city employee, homeless) in safety – reporting, and using resources correctly (ranging from calling on those responsible for space to care for space to interacting with mentally ill population)"
- General DESC concerns- "Crime in the area gives the appearance that DESC is the problem, which contributes to the negative impression of the organization and their homeless clients. This hurts the important business of DESC"
- Homeless Youth- "There isn't a designated place for homeless youth to be, especially at night".
- Homelessness- "Many homeless people wandered inside the urban farm adjacent to the next building", homeless populations starting fires in the Queen Anne neighborhood
- Improve lighting- Residents cannot see cracks in sidewalks at night
- Loitering- Groups in public spaces, at the Queen Anne Community Center, possibly causing injury and park.
- Need more police during the night- During the day the police are more visible, but not at night.
- Neighborhood concerns during night- "The neighborhood's character changers after 6 or 7 pm, business activity decreases, drug dealing and vagrancy increases"
- Neighborhood perception- "There is a perception that the area is neglected and ignored"
- No resolution to community problems- "No clear resolution to problems stemming from conflicts in the building (YWCA)"
- Noise- Excessive noise late at night in the Queen Anne community
- Parent vigilance- "Parents need to be encouraged to be more vigilant when it comes to their children, i.e., who they hang out with, what's in their backpack, where they are"
- Pedestrian Safety- Speeding around schools, parking enforcement is not enforcing rules and people drive while on their cell phones.
- People Center's Employee safety-Employees feel unsafe when walking to vehicle/home/transit at the end of their shift.
- SPD incident response time- "Officers are responding to lesser incidents but are unavailable for major issues"
- SPD inconsistencies- Parking is treated different during the day and during the night, around Amazon.

- SPD response to drug activity- "SPD target responses to more disruptive drugs in community"
- Uncertainties about reporting crime- "People don't know if they should be reporting an incident or to whom it should be reported"
- Use environmental design- "Safety needs to be incorporated into all development planning"

# Comments entered in more than one category

- Concerns about rental properties- City Departments Outside SPD/Other and SPD Resources & Policy
- Community wants more positive interactions with SPD- Community Education & Day-to-Day Communication
- Crime shifts- Crime and City Departments Outside SPD/Other
- DESC client safety- SPD Resources & Policy and City Departments Outside SPD/Other
- DESC Staff Safety- SPD Resources & Policy and City Departments Outside SPD/Other
- Empower residents- Community Outreach and City Departments Outside SPD/Other
- Excessive force used by SPD- SPD Resources & Policy and Communication/Communications Training
- General DESC concerns- SPD Resources & Policy and City Departments Outside SPD/Other
- Homeless Youth- Crime and City Departments Outside SPD/Other
- Improved community relations- Community Outreach and Communication Training
- Management is not being notified of no contact orders- SPD Resources & Policy and City Departments Outside SPD/Other
- More communication from SPD to the community is needed- Day-to-Day Communication and SPD Resources & Policy
- Need more police during the night- SPD Resources & Policy and City Departments Outside SPD/Other
- Parent vigilance- Community Outreach and City Departments Outside SPD/Other
- People Center's Employee Safety- SPD Resources & Policy and City Departments Outside SPD/Other
- Poor follow-up- SPD Resources & Policy and Day-to-Day Communications
- SPD needs to work to build better relationships- Day-to-Day Communication and Communication/Communications Training
- Use of environmental design- Community Education and City Departments Outside SPD/Other

#### Other

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- "More users in space and those users activated to help keep spaces safe"
- "Shadow population of clients excluded from supported services are still here, nowhere else to go"

# Questions stemming from the discussion topic:

- "How to head-off illegal behavior before it occurs?"
- "Hygiene/bathrooms-- Locked or unlocked? If we lock them, people use the park/garden as a toilet. If we unlock the bathroom, drug dealing and other illegal activity happens in there."
- "Why are bike lanes such a major priority for the city and public safety isn't?"

V	VEST PRECINCT
What can be done together to create a safer community?	
CATEGORIES C	OMMENTS (number of times)
City Departments Outside SPD/ Other (14)	<ul> <li>"People of color caucuses"</li> <li>Address critical concerns * ^</li> <li>Bring other organizations into community discussion *</li> <li>Clean up City Hall Park area</li> <li>Community caucuses should work with officials and police *</li> <li>CPTED review needed *</li> <li>Bus tunnels ^</li> <li>Improve lighting</li> <li>Increase civility in neighborhoods ^ *</li> <li>Install CCTVs ^</li> <li>Mentally ill populations need to be addressed *</li> <li>Parks being used for loitering and drug use * ^</li> <li>SPD/DESC partnership *</li> <li>Update cameras ^</li> </ul>
SPD Resources and Policy (10)	<ul> <li>SPD and resident collaboration * (2)</li> <li>Community caucuses should work with officials and police *</li> <li>CPTED review needed *</li> <li>Increase patrols</li> <li>Mentally ill populations need to be addressed *</li> <li>Parks being used for loitering and drug use *^^</li> <li>Provide interpreters</li> <li>SPD/DESC partnerships *</li> <li>St Charles &amp; Frye concerns</li> </ul>
Day-to-Day Communication (5)	<ul> <li>Address critical concerns *^</li> <li>Bring other organizations into community discussion *</li> <li>Community caucuses should work with officials and police *</li> <li>Disseminate information about crime more quickly</li> <li>Using technology to inform residents ^</li> </ul>
Community Education (2)	<ul><li>Community education</li><li>Educate community on 911 call priorities ^</li></ul>
Community Outreach (2)	SPD and resident collaboration * (2)
Communication Training (1)	<ul> <li>Increase civility in neighborhoods *^</li> </ul>

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#### Expanded comments (listed alphabetically)

- Address critical concerns- "Have critical conversations about racism"
- Bus tunnel- "The bus tunnel of steel and glass is just a barrier that makes crime easier. Remove it."
- Educate community on 911 call priorities- Educate the community on how non-emergency and emergency calls are prioritized.
- Increase civility in neighborhoods- "Activate good neighbor commitments and increase civility in the neighborhoods"
- Install CCTVs- Install CCTV's around the urban farm area
- Parks being used for loitering and drug use- Residents suggested to turn on sprinklers in the parks to prevent loitering and drug activity
- Update cameras- "Low resolution can't properly identify people"
- Using technology to inform residents- Such as tweets and blogs

# Comments entered in more than one category

- Address critical concerns- Day-to-Day Communications and City Departments Outside SPD/Other
- Bring other organizations into community discussion- Day-to-Day Communications and City Departments Outside SPD/Other
- Community caucuses should work with officials and police- SPD Resources & Policy and Day-to-Day Communications and City Departments Outside SPD/Other
- CPTED review needed- SPD Resources & Policy and City Departments Outside SPD/Other
- Increase civility in neighborhoods- Communication/Communications
   Training and City Departments Outside SPD/Other
- Mentally ill populations need to be addressed- SPD Resources & Policy and City Departments Outside SPD/Other
- Parks being used for loitering and drug use- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD and resident collaboration- SPD Resources & Policy and Community Outreach
- SPD/DESC partnerships- SPD Resources & Policy and City Departments Outside SPD/Other

#### Other

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# Questions raised within the meeting

• "Bail bonds space, what's happening here?"

WEST PR What is go	
CATEGORIES	COMMENTS (number of times)
SPD Resources and Policy (14)	<ul> <li>Decreases in loitering and other illegal activity (2)</li> <li>Police are more visible *^ (2)</li> <li>SPD/DESC collaboration *^ (2)</li> <li>Foot patrol officers ^</li> <li>Gunshots have decreased</li> <li>Investigations ^</li> <li>SPD at buildings *^</li> <li>SPD at meetings</li> <li>SPD fast response to serious incidents</li> <li>SPD Youth encampment incident ^</li> <li>Vandalism was removed quickly *^</li> </ul>
City Departments Outside SPD/Other (5)	<ul> <li>SPD/DESC collaboration *^         (2)</li> <li>Library has security</li> <li>SPD at buildings *^</li> <li>Vandalism was removed quickly *^</li> </ul>
Day-to-Day Communication (4)	<ul> <li>Police are more visible *^ (2)</li> <li>Respect and communication *</li> <li>SPD/Residents sharing information *</li> </ul>
Community Outreach (4)	<ul> <li>Outreach is increasing</li> <li>SPD/residents sharing information *</li> <li>Specific officer relationship</li> <li>Trepass program</li> </ul>
Communications/ Communications Training (1)	Respect and communication *

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# **Expanded comments (listed alphabetically)**

- Investigations- Resident remarked positively on a break-in investigation.
- Police are more visible- Particularly the horse patrols
- SPD at buildings- "Seattle Police officers at the Morrison and other buildings"
- SPD Youth encampment incident- "Youth encampment at John/Fairview/Harrison/Minor was handled very well; SPD was persistent and polite in getting youth to move out of the public space. SPD worked with the private property-manager to address the issue."
- SPD/DESC collaboration- "One-day training program collaboration with Seattle Police. There was a disconnect between DESC and SPD; one didn't understand what the other was doing (miscommunication).", "Roleplaying, problem-solving with SPD. CIT Team staff interventionist assigned to SPD. DESC has made a concerted effort to work with SPD"
- Vandalism was removed quickly- "Graffiti 'art work' was quickly removed from public property

#### Comments entered in more than one category

- Police are more visible- SPD Resources & Policy and Day-to-Day Communications
- Respect and communication- Day-to-Day Communications and Communication/Communications Training
- SPD at buildings- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD/DESC collaboration- SPD Resources & Policy and City Departments Outside SPD/Other
- SPD/Residents sharing information- Day-to-Day Communications and Community Outreach
- Vandalism was removed quickly- SPD Resources & Policy and City Departments Outside SPD/Other

#### Other

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 "Internal attempts are being made across agencies/jurisdictions to communicate out safety issues inter-departmentally"

	WEST PRECINCT What needs to improve?
CATEGORIES City Departments Outside SPD/Other (8)	<ul> <li>COMMENTS (number of times)</li> <li>More police presence *^ (2)</li> <li>Better lighting ^</li> <li>Checks at pawn shops ^</li> <li>Community program education *^</li> <li>Gun education *^</li> <li>Monitoring inside buildings *</li> <li>Student backpacks ^</li> </ul>
SPD Resources and Policy (7)	<ul> <li>More police presence *^ (2)</li> <li>Educate SPD on YMCA *</li> <li>Improve language support in call centers</li> <li>Improve response to drug activity</li> <li>Monitoring inside buildings *</li> <li>SPD uses excessive force *</li> </ul>
Community Education (5)	<ul> <li>911 Outreach/Education *</li> <li>Community program education *^</li> <li>Educate YMCA staff ^</li> <li>Gun education *^</li> <li>Residents need to report incidents to SPD *</li> </ul>
Community Outreach (4)	<ul> <li>911 Outreach/education *</li> <li>Community program education *</li> <li>Current liaison officers are not invested</li> <li>Residents need to report incidents to SPD *</li> </ul>
Communication/ Communications Training (2)	<ul> <li>Improve communication with Parks &amp; Rec and SPD</li> <li>SPD uses excessive force *</li> </ul>

# **Symbols**

(#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

# Expanded comments (listed alphabetically)

- Better lighting- Better lighting at bus stops
- Checks at pawn shops- "Better checks at pawn shops when people purchase guns"
- Community program education- "Be clearer about what different programs can do? Like ACT team, Narcotics, CPT, etc. (so residents aren't trying to get help from some part of SPD that won't ever deal with that specific problem.)"

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

- Educate YMCA staff- "SPD could give us more specific direction on how we can handle ongoing nuisance issues."
- Gun education- "Education for the children regarding guns"
- More police presence- In Chinatown and more police needed when clubs are closing.
- Student backpacks- Allow teachers to check student backpacks
   Comments entered in more than one category
  - 911 Outreach/Education- Community Education and Community Outreach
  - Community program education- Community Education and Community Outreach
  - Gun Education- Community Education and City Departments Outside SPD/Other
  - Monitoring inside buildings- SPD Resources & Policy and City Departments Outside SPD/Other
  - More police presence- SPD Resources & Policy and City Departments Outside SPD/Other
  - Residents need to report incidents to SPD- Community Outreach and Community Education
  - SPD uses excessive force- SPD Resources & Policy and Communication/Communications Training

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here

 "Call takes (9-1-1) are the bane of DESC staff existence. It makes it difficult when we are being yelled at and bombarded with unnecessary questions (a series of questions that aren't valid)"

#### Questions raised within the meeting

• Stats show data from when area was more industrial, haven't caught up to shift in land use & density. Is policing happening based on old stats?

	WEST PRECINCT
What	steps can we take to keep you engaged?
CATEGORIES	COMMENTS (number of times)
City Departments Outside SPD/Other (5)	<ul> <li>Improve SPD relationships with other agencies *</li> <li>Improve trust in city agencies *^</li> <li>Nothing ^</li> <li>Safety classes *^</li> <li>Safety Patrols ^</li> </ul>
Day-to-Day Communication (4)	<ul> <li>Build positive relationships</li> <li>Improve communication *</li> <li>Show results ^</li> <li>Using technology ^</li> </ul>
Community Education (3)	<ul> <li>Community education</li> <li>Residents being more vigilant about calling 911</li> <li>Safety classes *^</li> </ul>
Community Outreach (3)	<ul> <li>Community forums</li> <li>Have purposeful community events</li> <li>Improve trust in city agencies * ^</li> </ul>
Communications/ Communications Training (1)	Improve communication *
SPD Resources and Policy (1)	Improve SPD relationships with other agencies

# Symbols

(#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

#### Expanded comments (listed alphabetically)

- Improve trust in city agencies- "Trust is key to keeping me engaged. I don't know if this process is going to carryover between mayors' administrations, many things we work hard on don't. I lose trust in the process when that happens"
- Nothing- "My decision to be engaged is my own"
- Police presence needed- "There should be a police presence when cash is exchanged (with city/county & clientele)"
- Safety classes- "More educational workshops to teach residents in building safety"
- Safety patrols- "Assign designated volunteer building safety to patrol around the building as a group"

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

- Show results- "Progression we haven't seen the results of action. If it's
  positive, put the info out there, are we safer? Tell us. Are we doing better?
  Stories about what's working, that will help us stay engaged."
- Using technology- Use to disseminate information via blogs, twitters and social media

#### Comments entered in more than one category

- Improve SPD relationships with other agencies- SPD Resources & Policy and City Departments Outside SPD/Other
- Improve trust in city agencies- Community Outreach and City Departments Outside SPD/Other
- Safety Classes- City Departments Outside SPD/Other
- and Community Education

# Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here.

- "Agency reps (DON, Parks) who come to help have too many HUGE
  areas they're responsible for. Not enough staff. It's demoralizing, and you
  think they are over capacity already, and can't help you. They don't have
  enough time or staff to implement our suggestions. Reality checks on how
  to support within agency works."
- "Queen Anne Newspaper"

# Youth related concerns Kids drug use (2) Bullies Cyber-bullying Gangs are recruiting Immigrant and refugee kids being deported to Africa\*^ Juvenile re-offenders Kids are getting out of control due to loss of parental authority^ Kids dropping out of school Kids underperforming in school More officers at schools\* Need safer schools Need to keep youth engaged Teach kids how to interact with officers Youth hanging in the neighborhood\*^ SPD resources and policy Mental health issues\*^(5) More patrols needed (4) Response time (4) Educate community about victim follow up\*^(3) Profiling^(3) SPD/community do not have a relationship (3) Persons of color may not get the same response/protection (2) Alcohol sales increase problems\*^ Better training to assess situations^ Foot patrols needed Mediation needed between law enforcement and immigrant/refugee community\*^ More officers at schools\* More translators/interpreters needed\* Officers have used threatening words/phrases Officers sometimes escalate the situation Officers sometimes scare people Police overreact at crime scenes--too many cars Police violence SPD didn't explain why person was

Community education	<ul> <li>detained^</li> <li>SPD unable to intervene</li> <li>Stronger leadership needed</li> <li>Youth hanging in the neighborhood*^</li> <li>How/when to use 911^(6)</li> </ul>
	<ul> <li>Fear of retaliation from criminals and suspects (4)</li> <li>Educate community about victim follow up*^(3)</li> <li>Discrimination</li> <li>Immigrants and refugees feel they can't help because of immigration status</li> <li>More community education</li> <li>Religious discrimination</li> </ul>
Other city offices outside SPD	<ul> <li>Mental health issues*^(5)</li> <li>More street lights needed^(4)</li> <li>Advocacy</li> <li>Alcohol sales increase problems*^</li> <li>Bus stops too far apart</li> <li>Difficult to reach funeral homes on weekends</li> <li>Funds for officer training are unused</li> <li>Immigrant and refugee kids being deported to Africa*^</li> <li>Mediation needed between law enforcement and immigrant/refugee community*^</li> <li>More officers needed</li> <li>More translators/interpreters needed*</li> <li>Ombudsmen for residential facilities^</li> <li>Teach officers about interacting with the deaf community</li> <li>Translate documents into more languages^</li> <li>Unemployment</li> </ul>
Communication/communication n training	<ul> <li>SPD needs to increase cultural competency (2)</li> <li>SPD/community communication is very poor*(2)</li> <li>Officers don't explain why people are being stopped</li> <li>Officers need a softer touch when dealing with non-violent people</li> </ul>

Community outreach	<ul> <li>Mediation needed between law enforcement and immigrant/refugee community*^</li> <li>SPD/community communication is very poor*</li> </ul>
Day-to-day communication	<ul><li>Long term care for and better data</li><li>Use technology to communicate</li></ul>

#### <u>Symbols</u>

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- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

#### Expanded comments

- "Crime"—Outsiders/nonresidents/those passing through coming into the neighborhood and causing crime.
- Alcohol sales increase problems—1. Alcohol sales in Safeway have caused an increase in violence in the store (Union Gospel Mission).
- Assaults—1. Some gang initiations, others are robberies, others are racially motivated.
- Better training to assess situations—Need for better basic training to assess situations involving those with development disabilities and disabled communities. For example: how to recognize criminal mistreatment/neglect.
- Burglary—residential—1. New Holly area; 2. People are using children to assist in the burglaries
- Bus stop safety—1. Constantly approached by panhandlers, Bus #7
  becoming unsafe with drugs, assaults, Rainier Avenue all the way down
  through Columbia City—people loitering; 2. Many bus stations have poor
  lighting and don't have cameras, so it is scary to stay there to wait for a
  bus.
- Car prowls—1. In the area between Henderson/50<sup>th</sup> St.; 2. There are a lot of cases of car prowling in this area (Beacon Hill), some things were taken from our car, there was no noise and we have a safety device.
- Domestic violence-Women in our community (West African) don't know how to report DV properly
- Drug activity—1. Sales happening regularly and boldly at Holly and Rainier; 2. There is also drugs activity next door; for a while police came, but it's still happening, once the police surrounded the building. From our apartment you can see cars parked coming in and leaving fast, it has happened for years, for 8-9 years now. Some neighbors and property owners were organizing against these activities, but nothing has improved. It happens a lot during weekends and nights, sometimes it gets worse, we

can see through our window the activity. What can we do? If I call the police I'll be in trouble, we don't want to call attention by having the police coming. Once I called the police, a detective came but everybody can tell he was a police because of the car he was driving (I witnessed a stolen car' license plates being changed). I was asked if I could testify and I said no. How would the police protect me? I'd help if I didn't have to go to court, we are afraid because of being undocumented and we are even more afraid of retaliation against us; 3. Rainier Ave. S. and S. Henderson St.; 4. John C. Little Park; 5. Unsafe environment due to illegal activities of drug exchanges and use around Mount Baker apartments; 6. Landlords do not screen tenants and as a result some tenants involved in suspicious activity such as suspected drug dealing

- Educate community about victim follow up-- SWAT Team went through residents home while searching for suspect and then left, and SPD provided no follow up about what happened to the suspect.
- Feeling generally unsafe at night—1. Generally, safety concerns about walking outside after dark. Specifically, residents are concerned about safety in John C. Little Park and walking from the light rail to go back home; 2. Unsafe area- Lower Holly, Shaffer, Othello Park, John C Little Park3. Safety walking chief Sealth path
- Fighting—1. In the alley every night; 2. May be racial
- Gun violence—1. Especially in the south end
- Harassment—People trying to pressure individuals to sell their EBT cards
- How/when to use 911-- One participant says her neighbor witnessed a robbery but did not call 911 because he was afraid to get involved. Officer mentions that there is an option to call anonymously, but will he be able to articulate this due to language barrier?
- Illegal parking—1. There are a lot of side streets with double-parked cars that don't move, even when a car rolls up. It's very frustrating to see conversations, drug deals, etc. just cavalierly happening even though a person needs to get by. Examples of this happening a lot are: Rose & Rainier / Brandon & Rainier loading & unloading; parking in middle of street hard to get by; Rainier & Cloverdale—al lot of double parking.
- Immigrant and refugee kids being deported to Africa—Immigrant and refugee kids should be given a second chance before being deported
- Kids are getting out of control due to loss of parental authority-Consequently, we are losing our children at an increasing rate as they are
  joining juvenile delinquent assemblages. Every family is experiencing this
  worrisome social problem. Other than being saddened by this unfolding
  disturbing situation and worrying about the future of such children, parents
  are threatened by their own children.
- Light Rail Stations—1. Light rail safety is grossly compromised; 2.
   Neighbors have complained that riders along the rail and bus stops are trespassing neighbors' homes using their water, urinating and defecating, littering, etc. There should be a Trespass ordinance of some kind to protect us.

- Loitering—1. Students and young adults are hanging out at the Safeway at Othello and MLK in large numbers, more so recently, smoking tobacco and marijuana not shopping, just loitering; 2. Loitering during after-business hours at 1-2am, particularly in the King Plaza on MLK and Othello. A participant reported that sometimes a car would pull up and park in the lot, as if its waiting for someone to come. When no one shows up, the car leaves. Participant receives this input from the community members
- Mediation needed between law enforcement and immigrant/refugee community— Communication problem is the major challenge between the law enforcement unit and our community, as many of our people can't speak English. Realizing the language constraint, SPD need to be more tolerant, patient, and kind when dealing with immigrants and refugees.
- Mental health issues—1. Mentally ill people on the streets—incident of a man brandishing a sword in the area; 2. It "falls on" SPD and SFD to play the mental health assistance role. Especially true that Principals in Seattle Public Schools call on police for this purpose; 3. When a person is endangering himself or herself, it should not be responded to as criminal activity.
- More streetlights needed—1. Poor lighting on Rainier Ave S. & Rose St. including Rose café area: it is sometimes difficult to see people and it is also scary to walk during late night; 2. In Phase I the lights are out along the trail from Van Asselt
- Ombudsmen for residential facilities—There should be a positive advocate for residential rights. There should also be better training on mandated reporting – we would like to bring in MPH's in these situations.
- Profiling—In south Beacon Hill, there is some graffiti activity and my son and I while walking in the area were stopped by police thinking it was us. We were walking and two police cars stopped us. After ½ hour they let us go. We were racial profiled. We weren't told why we were stopped in the first place. There were several times that police came by but not any more.
- Prostitution—Activities going in the apartment next to the East and West African restaurant-5212 Rainier
- Robbery—Teens held up at gunpoint; they have been highly concerned because their children have to walk home in the dark from school. There's a lot of activity around the rail system.
- Sex offenders—1. There is a house near 4800 block of Raymond Avenue—4 blocks from elementary school; 2. Parents are nervous about safety of the kids, coming home each day.
- SPD didn't explain why person was detained—Once here in Beacon Hill
  my dad was driving and the police stopped him and was taken to the local
  precinct. My dad was trying to call us and couldn't reach us. He kept
  asking why he was detained and wasn't told why. He was there for 2-3
  hrs. and then was released. My dad didn't speak English and was not

- given an interpreter and at the end the police told him they confuse him with someone else and let him go with no apologies.
- Theft—Once I saw one person stealing inside the building, he stole the
  grill and the gas that is why now there are cameras. Also our bike was
  stolen and we even saw someone riding it around, we asked that person
  to return it and he said someone sold it to him. We feel intimidated; we
  even leave one light on every time, we have even considered buying
  rental insurance.
- Traffic safety/issues—1. Speeding cars are an issue throughout the neighborhood. Specifically, 32<sup>nd</sup> Ave S, Holly Park Drive S, and Rockery and 40<sup>th</sup> are areas where cars speed; 2. Seward Park road near Jewish Care Home there's not even a full lane because of the parked cars. There's no provision for parking and driving on that street. There are a lot of times when each side has to take turns getting past that area because of parked cars. Very frustrating; very dangerous at times; 3. Beacon Avenue is so busy that it's scary crossing the street at times; 4. Hit and run; 5. Many streets are too narrow and unsafe; speeding drivers and bike riders crash into cars and nearly hit pedestrians not enough room for safe parking, driving and walking
- Translate documents into more languages—There are no translated documents (at least in the major language i.e. Amharic) that can be a good tool to new immigrants to learn US major domestic laws (Like alcohol and traffic laws).
- Youth hanging in the neighborhood—Behind the Rainier Beach library

#### Comments entered into more than one category

- Alcohol sales increase problems—SPD resources and policy, Other city offices outside SPD
- Educate community about victim follow up—SPD resources and policy, Community education
- Immigrant and refugee kids being deported to Africa—Youth related concerns, Other city offices outside SPD
- Mediation needed between law enforcement and immigrant/refugee community—SPD resources and policy, Other city offices outside SPD, Community outreach
- Mental health issues—SPD resources and policy, Other city offices outside SPD
- More officers at schools—Youth related concerns, SPD resources and policy
- More translators/interpreters needed—SPD resources and policy, Other city offices outside SPD
- SPD/community communication is very poor— Communication/communication training, Community outreach
- Youth hanging in the neighborhood—Youth related concerns, SPD resources and policy

# Questions stemming from the discussion topic

- Can SPD and the City government do something about the appearance of profiling?
- Can the SPD delegate our community to be a third party mediator between our community the police?
- How can the police protect us? Once we were outside, a drunken woman came by and asked for money, she got angry and yelled at us because we didn't give her money. She threatened us by saying that his friend (she said everybody know him and everybody is afraid of him) will come by to "pay us a visit" and that she would call ICE on us.
- How do we report gang activity without fear of retaliation?
- How would the police protect me if I want to testify?
- If the Sherriff's Dept. is managing the rail, how are crimes managed?
- Is there a way to get information to the public just to assure us that a problem/case is being resolved?
- Is there any mechanism of controlling crimes that come from and/or associated with marijuana if it becomes legal? Our community is concerned about the move to legalize marijuana.
- It seems that there is police bias and mistreatment of minorities. Is this lack of training or something else?
- Officer mentions that there is an option to call anonymously, but will he be able to articulate this due to language barrier?
- Our children are getting out of touch and out of control. They do not listen to their parents and mentors. Can the SPD do something about such trouble making children?
- Parents are afraid of the law enforcement action to take disciplinary measures on such unruly kids.
- Pranks? Strangers knock on the house door. When the door is answered, the stranger would say "sorry, wrong house" – are they trying to scope out the house, or are these jus
- What can we do when we keep calling the police about drug activity but it doesn't stop?
- Why do cars continue to be vandalized in the Rainier Vista Neighborhood?
- Why drugs are available and legal to use in Washington State?
- Why is there a long wait after 911 is called? The police often arrive after incidents are over.

#### Other

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statement with no intended suggestions or concerns. Any comment that does not logically or obviously fit into a category is listed here.

- Lack of understanding of what is happening with developmentally disabled youth
- Two deaths in the Crystal Point Apartment

# **SOUTH PRECINCT**

# What can be done together to create a safer community?

#### **CATEGORY**

#### COMMENTS

# SPD resources and policy

- More community meetings/forums/events\*^(6)
- Youth community/SPD meetings\*^(6)
- Officers should attend more meetings/forums/events
   (5)
- Establish a better relationship\*(4)
- More interactions with officers out of uniform (3)
- More foot patrols (2)
- Allow officers to give someone medication
- Better working relationship between SPD and DOJ\*
- Better/more access to interpreters
- Bring back truancy officers
- Have officers at PTA and PAL meetings\*
- Improve response time
- More Community Police Team officers
- More officers in schools\*
- More patrols^(^)
- More training for officers
- Officers in uniform try to meet with kids in positive situations
- Parents, Principals (school officials), and SPD need to communicate better with each other\*
- Park patrol cars near schools/school bus stops
- Police officers should have business cards to hand out at scenes/meetings
- Ride alongs for community members\*
- Take a look at Best Practices from other cities for strengthening relationships
- Thorough investigations

# Community Community needs to take responsibility for reporting education all crimes (5) Crime prevention training (3) Citizen patrols^(2) • Education about SPD procedures (2) How/when to call 911 (2) Community needs to report all crimes Educate community about the appropriate offices to call for specific situations\* • Have guest speakers at meetings with "real life" experience who have succeeded overcoming our concerns More alarm systems in homes More education on available programs--so many we don't know about Ride alongs for community members\* Safety education Youth related Youth community/SPD meetings\*^(6) concerns Community involvement in enriching experiences for youth $*^{(2)}$ • Educate teens about their rights Encourage youth to report crimes Find ways to show appreciation for teens to encourage good work Mentorships for teens\* More officers in schools\*

# City offices outside SPD

- More community meetings/forums/events\*^(8)
- Block Watch\*(8)
- Seattle Night Out\*(3)
- Community involvement in enriching experiences for youth\*^(2)
- Living Room Conversations\*(2)
- Translated documents for new immigrants and refugees^(2)
- Better working relationship between SPD and DOJ\*
- Community member escorts in unsafe areas^
- Educate community about the appropriate offices to call for specific situations\*
- Funding
- Have garbage cans at bus stops
- Have officers at PTA and PAL meetings\*
- Have SHA security 24 hours^
- Hire more officers
- Mental health and jail systems must work together
- Mentorships for teens\*
- More automated cameras
- More independent Office of Professional Accountability (OPA)
- More lighting/fix lighting in a timely manner
- More resources to community
- Neighborhood competitions to get the most kids graduated
- Ombudsman program for advocacy in long term care situations
- Parents, Principals (school officials), and SPD need to communicate better with each other\*
- Schools could offer credit for community service

# Community Block Watch\*(8) outreach More community meetings/forums/events\*^(8) Establish a better relationship\*(3) Seattle Night Out\*(3) Living Room Conversations\*(2) Property owners need to perform clean-up in their neighborhoods (2) We would like SPD to stop by and talk to us (2) Create an officer appreciation basket Neighborhood walks Organize community groups for specific immigrant/refugee communities^ Parents need to take more control Parents, Principals (school officials), and SPD need to communicate better with each other\* Day-to-day Better/quicker dissemination of information about communication crimes (2) Community blogs about crime and crime prevention Have email contacts available SPD should have a Facebook page

#### Symbols

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- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

#### Expanded comments

- Better working relationship between SPD and DOJ—City offices outside SPD, SPD resources and policy
- Better/quicker dissemination of information—Community Members would like more information about why we do what we do. There should be a forum to educate, instead of allowing the News to report to the public what's going on.
- Block Watch—Community outreach, Other city offices outside SPD
- Citizen patrols—1. Citizens group could help officers communicate with citizens during an incident, i.e. decrease tension between crowd members and police; 2. Checking cars and streets for suspicious activity

### Comments entered into more than one category

 Community involvement in enriching experiences—Take kids out of trouble-by taking them field trip to places like Boeing and other bigger companies

- Community involvement in enriching experiences—Youth related concerns, Other city offices outside SPD
- Community member escorts in unsafe areas—1. Designated community members could wear vests and escort folks from the light rail home (i.e. safety in numbers). For folks walking from the light rail home around the same time of day, pair them up and they can walk together.
- Educate community about the appropriate offices to call for specific situations—Community education, Other city offices outside SPD
- Establish a better relationship—SPD resources and policy, Community outreach
- Have officers at PTA and PAL meetings—City offices outside SPD, SPD resources and policy
- Have SHA security 24 hours-- Have SHA security staff present at all times
  of the day (not just during their designated hours). The visibility of security
  acts as a deterrent. FYI, 60% of New Holly are low income renters while
  40% are homeowners. The cost of security is paid entirely by SHA even
  though homeowners also benefit from this service. HOA could also pay to
  extend this service to longer periods.
- Living Room Conversation—Community outreach, Other city offices outside SPD
- Mentorships for teens—Youth related concerns, Other city offices outside SPD
- More community meetings/forums/events—1. Community Block Party –
  everyone gets to know one another; 2. Have another separate meeting to
  allow children to joint in some activities so that they can feel comfortable
  around police officers and can ask police officers to clarify some police
  procedures that children and residents are not familiar with. Get more
  children to get involved in the community activities.
- More community meetings/forums/events—Other city offices outside SPD, SPD resources and policy, Community outreach
- More officers in schools-Youth related concerns, SPD resources and policy
- More patrols—1. Police officers should always be present at light rail stations and bus stops in Mount Baker and Rainier Beach areas.
- Organize community groups for specific immigrant/refugee communities—

   Vietnamese community should invite police to their group meetings, or police should go to New Holly to explain what the police are currently focusing on so the Vietnamese;
   There is a Citizen's group that the Vietnamese community members can enter. If there is enough interest from the community, the SPD can empower this group to police their own communities.
- Parents, Principals (school officials), and SPD need to communicate better with each other—City offices outside SPD, SPD resources and policy, Community outreach
- Ride alongs for community members—SPD resources and policy, Community education

- Seattle Night Out—Community outreach, Other city offices outside SPD
- Translated documents for new immigrants and refugees—They need to know US local driving and alcohol rules. In addition, they should be educated what they need to do in case they are pulled over by an officer. In the past some tried to get out of the car when they were pulled over by an officer. They did this because it is not illegal to get out of the car and talk to the officer in their home country.
- Youth community/SPD meetings—Police officers should spend time
  meeting children at schools to share their mission with children so that
  children can contribute to the success of the mission; the officers might be
  able to help children to succeed in school too.
- Youth community/SPD meetings—Youth related concerns, SPD resources and policy

# **SOUTH PRECINCT**

What steps can we take to keep you engaged in building and creating a safer community?

#### **CATEGORY**

#### **COMMENTS**

Other city offices outside SPD

- More community meetings/events/forums\*^(9)
- Block Watch\*(4)
- Inform participants at safety meetings how their feedback will be/was used\*(2)
- Area improvement training
- Crime prevention council
- Expand Seattle Channel programs to include Ethnic communities who are not engaged
- Get more programs to be held within the parks – higher presence of Parks Department
- Local organizations do not have good customer service
- Media campaign to teach people via radio/TV/press in Spanish about their rights and complain process
- More active ombudsperson
- More/ better street lights
- Multilingual informational phone lines^
- Organize a fun run/walk and raise funds

	•	to go towards crime prevention* Provide in language handouts that include safety tips, and hotline number to report crime
Youth related concerns	•	Constantly figure out ways to involve parents Education about choices and consequences Education about drugs and alcohol Education about gun violence Improve youth center programs Outreach to college students
Community outreach	•	More community meetings/events/forums*^(9) Block Watch* (4) Community walks (2) Establish a better relationship with SPD More contact with SPD in positive settings*(2) More ways to get to know neighbors (2) Encourage people to take more ownership regarding they place of residence Organize a fun run/walk and raise funds to go towards crime prevention* Smile at officers more

SPD resources and policy	<ul> <li>Inform participants at safety meetings how their feedback will be/was used*(2)</li> <li>More contact with SPD in positive settings*(2)</li> <li>Area businesses seem to attract incidents, should meet with them to problem solve</li> <li>Consider gun shot locator technology to allow the police to locate the origination of gunfire</li> <li>Create a video blog with SPD Officers and explain what it is like from a police perspective</li> <li>Living Room Conversations</li> <li>More citizen ride alongs</li> <li>Officers in uniform should meet with kids</li> <li>Officers should meet with youth and encourage them to consider joining police force</li> <li>Organize a fun run/walk and raise funds to go towards crime prevention*</li> <li>Police can provide more information about the Citizens' Group</li> <li>Police host/be involved in community events</li> <li>Revise the citizen complaint process to not include third-party complaints</li> <li>Training First Respondents</li> </ul>
Day-to-day communication	<ul> <li>Use technology to communicate SPD information^(3)</li> <li>Better communication^(2)</li> <li>Communicate and update steps taken by SPD</li> </ul>
Community education	<ul> <li>Providing crime awareness (2)</li> <li>Educate how/when to use 911</li> <li>Encourage people to report abuse</li> <li>Information about the complaint process</li> <li>We need to look at ways to try assisting officers more</li> </ul>
Communication/communication training	Learn how to show respect

# <u>Symbols</u>

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

## Expanded comments

- More community meetings/events/forums—Have more small meetings at New Holly to help people understand what the police is focusing on
- Better communication—Need to be notified when there are "lock downs" in the area
- Multilingual informational phone lines—Having a phone number in Spanish or bilingual where to call and have questions answered, to explain us the complain process.
- Use technology to communicate SPD information—1. Use FaceBook to get information out faster; 2. Blogs, internet information, flyers about crime and what's going on in the community.

# Comments entered into more than one category

- More community meetings/events/forums—Community outreach, Other city offices outside SPD
- Block Watch—Community outreach, Other city offices outside SPD
- Inform participants at safety meetings how their feedback will be/was used—Other city offices outside SPD
- Organize a fun run/walk and raise funds to go towards crime prevention— Community outreach, Other city offices outside SPD, SPD resources and policy
- More contact with SPD in positive settings—SPD resources and policy, Community outreach

EAST PR	RECINCT	
Top Priority Issues		
CATEGORIES	COMMENTS (number of times)	
Crime Overall (52)	<ul> <li>Drug Activity ^ (11)</li> <li>Gun Control/Gun Violence ^ (7)</li> <li>Street harassment ^ (4)</li> <li>Burglary/Robbery (3)</li> <li>Robberies (3)</li> <li>Vandalism ^ (3)</li> <li>Car break-ins ^ (3)</li> <li>Assault ^ (2)</li> <li>Gangs (2)</li> <li>Increase in petty crimes (2)</li> <li>Prostitution (2)</li> <li>Youth violence (2)</li> <li>"Buzzed Driving" ^</li> <li>Crime overall</li> <li>Crime rises in areas away from Seattle U</li> <li>General Violence ^</li> <li>Home break-ins</li> <li>Homicides ^</li> <li>Noise ^</li> <li>Property Crime</li> </ul>	
City Departments Outside/SPD (40)	<ul> <li>Need more cops *^ (7)</li> <li>Need more lighting (6) ^</li> <li>Health concerns in apartments *^ (2)</li> <li>Homelessness (2) ^</li> <li>Mental illness (2)</li> <li>Overall youth concerns *^ (2)</li> <li>Suicide ^(2)</li> <li>Drones</li> <li>Empty lots or houses ^</li> <li>Health Care</li> <li>Housing needs to take responsibility for tenants</li> <li>Improve transparency *</li> <li>Lack of jobs ^</li> <li>No peer-to-peer accountability ^</li> <li>No programs or support for offenders *^</li> <li>Parenting groups ^ *</li> </ul>	

	<ul> <li>Pedestrian safety</li> <li>Seattle University Campus Police</li> <li>Sentencing disparity</li> <li>SPD and citizen investigations should be the same *</li> <li>Strong focus on negative aspects ^</li> <li>Truancy</li> <li>Use traffic cameras ^</li> <li>Youth programs *</li> </ul>
SPD Resources and Policy (27)	<ul> <li>Need more cops ^* (7)</li> <li>Excessive use of force *(2)</li> <li>Overall youth concerns *^ (2)</li> <li>SPD has a slow response time (2) ^</li> <li>CPO's need to stay within the community * ^</li> <li>Follow up needed *^</li> <li>Improve transparency *</li> <li>Lack of accountability ^</li> <li>Lack of programs *^</li> <li>Marijuana is being freely used ^</li> <li>No programs or support for offenders *^</li> <li>Parenting groups *^</li> <li>SPD and citizen investigations should be the same *</li> <li>SPD Diversity ^</li> <li>SPD enforcement inconsistencies ^</li> <li>Truancy *</li> </ul>
Day-to-Day Communication (21)	<ul> <li>Racial profiling *^ (6)</li> <li>Negative SPD and community relationships *^ (4)</li> <li>Excessive use of force * (2)</li> <li>CPO's need to stay within the community *</li> <li>Follow up needed *^</li> <li>Improve transparency *</li> <li>Lack of equity ^</li> <li>Language barrier *</li> <li>Police have negative stereotypes about citizens *</li> </ul>

	<ul> <li>Police overreact to crimes ^</li> <li>Police should care about communities *^</li> <li>The community does not know officers and officers do not know the community ^</li> </ul>
Communications/ Communications Training (17)	<ul> <li>Racial profiling *^ (6)</li> <li>Negative SPD and community relationships *^ (4)</li> <li>Build relationships with SPD and youth groups, citizens and businesses *</li> <li>Cultural competency training for SPD and citizens *</li> <li>Language barrier *</li> <li>Negative youth and police relationships</li> <li>Police have negative stereotypes about citizens *</li> <li>Police should care about communities *^</li> <li>SPD is not aware of different cultures ^</li> </ul>
Community Outreach (15)	<ul> <li>More outreach needed (2)</li> <li>Overall youth concerns ^ (2)</li> <li>Block Watch ^</li> <li>Build relationships with SPD and youth groups, citizens and businesses *</li> <li>Communities don't build relationships with SPD ^</li> <li>Communities need to be more proactive</li> <li>Community Councils ^</li> <li>Lack of engagement in communities *</li> <li>Lack of programs ^ *</li> <li>Lack of trust in SPD *</li> <li>No programs or support for offenders ^ *</li> <li>SPD and community need to work at accepting responsibility *^</li> <li>Youth programs *</li> </ul>

Community Education (10)	<ul> <li>More community education (2) ^</li> <li>Cultural competency training for SPD and citizens *</li> <li>Lack of engagement in communities *</li> <li>Lack of trust in SPD *</li> <li>Legal Uncertainties ^</li> <li>Marijuana Education ^</li> <li>Residents are fearful to call 911 ^</li> <li>SPD and community need to work at accepting responsibility ^</li> <li>Youth Education ^</li> </ul>
Apartment Safety (10)	<ul> <li>Lack of security guards in apartments (5)</li> <li>Door security ^ (2)</li> <li>Health concerns in apartments *^ (2)</li> <li>Concerns about apartment safety</li> </ul>
Feeling Unsafe (5)	<ul><li>Feel unsafe ^ (3)</li><li>Bus stops are unsafe (2) ^</li></ul>

#### Symbols

(#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

#### Expanded comments (listed alphabetically)

- "Buzzed Driving"- Legalized marijuana users often drive buzzed.
- Assault- On 9<sup>th</sup> & Jefferson Bus stop
- Block Watch- "Increase in Block Watch captains in neighborhoods and citizens/neighbor should must participate in Block Watch"
- Bus stops are unsafe- Bus stops at 9<sup>th</sup> & Jefferson, Bus numbers 3, 4 and 60 do not feel safe and harassment while walking or waiting for bus.
- Car break-ins- 10<sup>th</sup> Ave S & S King Street
- Communities don't build relationships with SPD- Community members are not open to building relationships with SPD.
- Community Councils- "Better contact with community councils; youth groups and build a bond between them"

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

- CPO's need to stay within the community- "Community officers are so helpful, but if they get close, it seems they get pulled away from the community"
- Door security- Front entry security and safety of Jefferson Terrace. A
  resident accounts that a stranger physically took control of the door as the
  resident was entering. Residents in Leschi House reported people
  following them into the building because the automatic doors take a while
  to close.
- Drug activity- During the summer, there is an open market with the Jungle Encampment west of Harborview and the 7<sup>th</sup> floor of Medical Respire residents and Jefferson Terrace residents who are under the influence. 17<sup>th</sup> floor drug activity and there is a lack of response to this problem. Residents expressed concerned that residents who are using drugs still live in Jefferson Terrace. Concerns about 10<sup>th</sup> Ave South and I-5 overpass. Residents stated that they are approached by strangers who sell drugs, especially near McDonalds and on Broadway. There are also Vietnamese businesses that sell drugs. "Women/children/men being abused by those using drugs", drugs being sold openly and used in public.
- Empty lots and houses- "Empty dwelling on Yesler Community which the gangs use for drug selling base"
- Feel unsafe-Walking to/from/by bus stops around Jefferson Terrace.
   "There is so much gentrification that it impacts neighborhood safety".
   Residents reported that they are always paranoid of their surroundings.
- Follow up needed- "Lack of follow up information about crimes-increases feeling of not being safe"
- General violence- Domestic violence and sexual harassment
- Gun control/gun violence- "Too many young people dying", guns in the neighborhood, unauthorized firearms, hearing gunshots at night and in neighborhoods
- Health concerns in apartments- Residents are spraying for bugs in the hallway which poses a health risk to others
- Homelessness- "Lots of homeless people around the neighborhood area—Leschi House", homeless people are blocking pathways.
- Homicides- "Too many murders"
- Lack of accountability- Residents stated that there are no apologizes or accountability mentioned for mistake made.
- Lack of equity- "There is a lack of equity in services—for example: response times can drastically differ" meaning that socioeconomic or race affects response
- Lack of jobs- "Young people slinging drugs, they need opportunity to work min wage jobs"
- Lack of programs- Residents stated that after the Rainier Beach Late
   Night program was shut down, shootings increased
- Language barrier- Communications Training and Day-to-Day Communications

- Legal Uncertainties- Resident asked if they were to stop an assault in progress, would they be placed in legal jeopardy. There is concern about the legal liability of defending oneself.
- Marijuana Education- Marijuana used is too prevalent; adults don't understand the law
- Marijuana is being freely used- Residents stated that people are smoking marijuana in apartment complexes and on streets
- More community education- educate youth about crime and crime prevention, educate the community on coming together against crime.
- Need more cops- "More officers are needed to do what is requested of them", especially between 9:00 PM- 2:00 AM.
- Need more lighting- 13<sup>th</sup> & Spring
- Negative SPD and community relationships There are too many negative confrontations with police, victims are fearful or reporting crimes because police my harass them. "Officers appear to have attitude and project a feeling they are not approachable."
- No peer-to-peer accountability- "Adults & youth aren't speaking out about safety and crime – there's no peer-to-peer accountability"
- No programs or support for offenders- Residents stated that there needed to be support for repeat offenders
- Noise- In Jefferson Terrace hallways, slamming doors.
- Overall youth concerns- "Young people--possible curfew", "keeping children safe"
- Parenting groups- Develop parent forums for young parents
- Police overreact to crimes- "Younger officers lack training, sometimes overreact to suspects"
- Police should care about communities- "There's a lack of respect—police respond indifferently. They should care more and be more empathic"
- Racial profiling- "Police stop youths for no reason, which produces hostility". Overall racism within the police department. There is also inequity in grants for communities of color.
- Residents are fearful to call 911- "Vietnamese people are afraid to call the cops because they do not want to get involved, even if they are witnesses"
- SPD and community need to work at accepting responsibility- Residents stated that "we need to accept responsibility-both sides-the community and SPD-accepting and correcting"
- SPD Diversity- Officers should reflect culture of neighborhood they are patrolling
- SPD enforcement inconsistencies- "Inconsistent law enforcement; i.e.
  handicap parking sign is present; someone parks without a placard; police
  are right by the ill-parked car, dealing with an emergency and they don't
  bother a ticket the vehicle"
- SPD has a slow response time- "Lack of reporting crime activities and crime incidents on time, due to the hesitance of police not responding on time"

- SPD is not aware of different cultures- "Police officers do not live in our neighborhoods, so they are not familiar with our neighborhood culture which breeds hostility, contempt, bias, fear among the people"
- Street harassment- "Drunk people or homeless people harass", young men are making intimidating remarks around 9<sup>th</sup> Ave & alder Street.
- Strong focus on negative aspects- Residents stated that "we look too much as what's not working instead of accentuating the positive in our community"
- Suicide- "Suicide is affecting people—young people, particularly".
- The community does not know officers and officers do not know the community- Residents wish to remove the "stranger" from SPD and community relationships.
- Use traffic cameras- Not only to catch speeders but to solve crimes
- Vandalism- "Vandalizing the cars and the homes, gangs are usually coming from downtown", "small group lettering and painting on the walls a bad name".
- Youth education- "Youth are not in tune with what's going on? They are not aware of behavior / safety issues. Youth awareness needs to be increased"

### Comments entered in more than one category

- Build relationships with SPD and youth groups, citizens and businesses-Communication/Communications Training & Community Outreach
- CPO's need to stay within the community- Day-to-Day Communication & SPD Resources & Policy
- Cultural competency training for SPD and citizens-Communication/Communications Training and Community Education
- Excessive use of force- SPD Resources & Policy and Day-to-Day Communication
- Follow up needed- SPD Resources & Policy and Day-to-Day Communication
- Health concerns in apartments- Apartment safety & City Departments
   Outside SPD/Other
- Improve transparency- SPD Resources & Policy, City Departments Outside SPD/Other and Day-to-Day Communications
- Lack of engagement in communities- Community Outreach & Community Education
- Lack of programs- City Departments Outside SPD/Other & Community Outreach
- Lack of trust in SPD- Community Outreach & Community Education
- Need more cops- City Departments Outside SPD/Other and SPD Resources & Policy
- Negative SPD and community relationships- Day-to-Day Communications and Communication/Communications Training

- No programs or support for offenders- Community Outreach and SPD Resources & Policy and City Departments Outside SPD/Other
- Overall Youth Concerns- Community Outreach & SPD Resources & Policy and City Departments Outside SPD/Other
- Parenting Groups- City Departments Outside SPD/Other and SPD Resources & Policy
- Police have negative stereotypes about citizens-Communication/Communications Training and Day-to-Day Communications
- Police should care about communities- Day-to-Day Communications and Communication/Communications Training
- Racial Profiling- Communication/Communications Training & Day-to-Day Communication
- SPD and citizen investigations should be the same- SPD Resources & Policy and City Departments Outside SPD/Other
- Truancy- SPD Resources & Policy and City Departments Outside SPD/Other
- Youth programs- City Departments Outside SPD/Other and Community Outreach

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here

- Company Culture what is the perception of SPD? Does policy drive culture or culture drive policy? Is the culture intentional?
- Social media/TV
- Some people who usually hang around this area have bad record (felony);
   as a result, they are unable to work. This lead them to do some crime related activities
- There's not enough energy to pursue (put out) persons-of-color needs, as well
- "We've got to teach our kids to respect authority"

	EAST PRECINCT
What can be do	ne together to create a safer community?
CATEGORIES	COMMENTS (number of times)
SPD Resources and Policy (38)	<ul> <li>More police *^ (5)</li> <li>Need more programs *^ (4)</li> <li>Create youth programs *^ (4)</li> <li>SPD at more meetings ^ (4)</li> <li>Liaison or translator for different language groups *^ (3)</li> <li>More outreach is needed for events and programs *^ (3)</li> <li>"Get to know SPD" events * (2)</li> <li>Educate the community of SPD procedure * (2)</li> <li>Accountability and transparency *^</li> <li>Foot Patrols</li> <li>Hire more diverse officers *</li> <li>Officer discretion *</li> <li>SPD and parents should meet *</li> <li>SPD and Seattle University should work together</li> <li>SPD, parents, businesses and schools should work together *^</li> <li>Want officers to live in the community ^</li> <li>Yesler Community Center gang and leadership concerns ^</li> </ul>
Community Outreach (31)	<ul> <li>Need more programs *^ (5)</li> <li>"Get to know your neighbor" events (3)</li> <li>More outreach is needed for events and programs *^ (3)</li> <li>"Get to know SPD" events *^ (2)</li> <li>Increase community engagement ^ (2)</li> <li>Block Watch</li> <li>Communities need to engage with police</li> <li>Communities need to share information with SPD *^</li> <li>SPD needs to visit community centers *</li> <li>Communities should appreciate officers even off duty</li> <li>Communities should respect officers ^</li> <li>Community meetings ^</li> <li>CPO's and SPD should meet regularly with citizens *^</li> </ul>

	<ul> <li>Identify leaders in the community ^</li> <li>On-going smell groups to get to know neighbors ^</li> <li>Self defense classes *</li> <li>SPD and parents should meet *</li> <li>SPD should be aware of resources *^</li> <li>SPD should be aware of retaliation *^</li> <li>SPD, parents, businesses and schools should work together *^</li> <li>Youth mentors *</li> </ul>
City Departments Outside of SPD/Other (22)	<ul> <li>More police *^ (5)</li> <li>Create youth programs *^ (4)</li> <li>SPD needs to visit community centers *</li> <li>Offender support programs ^ (2)</li> <li>Seattle Housing Department should screen residents and revise policies ^ (2)</li> <li>Accountability and transparency *^</li> <li>Build community centers ^</li> <li>Hire more diverse officers *</li> <li>No African American Community in the Central District ^</li> <li>Parents need to be more involved ^</li> <li>Rehabilitate offenders^</li> <li>Self defense classes *</li> <li>Street security items ^</li> <li>Youth mentors *</li> </ul>
Day-to-Day Communication (14)	<ul> <li>Build SPD and youth relationships ^ (2)</li> <li>Educate the community of SPD procedure * (2)</li> <li>Improve SPD/Community communication (2) ^</li> <li>Accountability and transparency *^</li> <li>Build SPD and business relationships</li> <li>CPO's and SPD should meet regularly with citizens *^</li> <li>Officer discretion *</li> <li>SPD and parents should meet *</li> <li>SPD should be aware of resources *^</li> <li>SPD should be aware of retaliation *^</li> <li>SPD, parents, businesses and schools should work together *^</li> </ul>

Community Education (6)	<ul> <li>Community education ^ (2)</li> <li>Educate the community on SPD policy and procedures *^ (2)</li> <li>Communities need to share information with SPD *^</li> </ul>
	<ul> <li>SPD should be aware of resources *^</li> </ul>
Communications/ Communications Training (5)	<ul> <li>Liaison or translator for different language groups *^ (3)</li> <li>Dispel culturally based fears ^</li> <li>SPD is intimidating</li> </ul>

### **Symbols**

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^ —Indicates that there is more information regarding this comment

## Expanded comments (listed alphabetically)

- "Get to know SPD" events- "Game night with community and SPD"
- Accountability and transparency- There needs to be accountability and transparency for organizations with social programming or resources so residents can see that the money is reaching those in need.
- Build community centers- "The city of Seattle must build a community center and equip it with all the sport activities, or maintain the currents facilities if any"
- Build SPD and Youth relationships- Residents stated that they "need to teach our young people to appreciate authority and be diligent or faithful to acknowledge the good work of officers out there". "SPD should come to Vietnamese language school/classes to talk to the youth and build more awareness starting with kids."
- Communities need to share information with SPD- Residents stated they
  wished to get rid of the word 'snitch' and stated that when "something has
  impacted your community, it needs to be exposed"
- Communities should work on respecting officers- Residents stated that within their community meetings they could encourage attendees to respect officers. "See the officer as a 'person' first" and share positive perspectives with other attendees.
- Community education- Teach the community to be proactive such as understanding their rights. Use ongoing meetings to educate SPD and parents on procedure, culture and communication skills.
- Community Meetings- Residents along MLK indicated they wanted meetings like Bryant manor and skyway areas.
- CPO's and SPD should meet regularly with citizens- "Community Relations Officer and SPD meet regularly at the Urban League to continue the dialogue and improvement community relations."

- Create youth programs- Particularly during 3 PM- 6 PM. "Provide more opportunities for job training / youth employment programs in the city are poor. They are not prepped and trained about how to conduct themselves. Had kids who show up to job interviews, smelling like marijuana. This perpetuates youth who are irresponsible they get the job because they are youth and not because they are responsible."
- Dispel culturally based fears- Residents suggest that women are afraid of the police and SHA management and they do not feel safe reporting crimes.
- Educate the community on SPD policy and procedure- "Show and tell with Vietnamese groups to see police equipment, car, etc"
- Identify leaders in the community- Identify people who can help make change happen and mobilize movements
- Improve SPD/Community communication- "More, on-going community meetings with SPD so that the community can gain a better understanding of what the community is dealing with."
- Increase community engagement- Residents stated "the more we can get people to participate, the better", the community should come together during events, such as when the African American woman was punched by an officer.
- Liaison or translator for different language groups- Residents stated that
  they use to have Block Watches but because of the language barrier it
  became frustrating and that a liaison would help improve communication
  between residents, SHA and SPD. A phone number people could call and
  be connected with someone who speaks their language would improve
  residents calling about crime.
- More outreach is needed on events and programs- Residents stated, "We need to strive to get the word out about organizations, monthly meetings, ect; in addition avoid duplicating activities", "better public relations announcing the expungment class. Word of mouth, promoting the class and services offered by the Urban League so that the citizens that need this opportunity can hear about them and can take advantage of the opportunity"
- More police- Need a higher visibility of officers, more police needed during the evening and a bigger presence near 10<sup>th</sup> Ave S & S King Street. Increase frequency of patrols.
- Need more programs- More programs like the "Olive Ridge" program, Block Watches. Programs should involve residents, SHA and SPD. Want more programs like neighborhood conversations or Block Watch. Community Nights Out – very helpful to making the neighbor collective and united".
- No African American Community in the Central District- "There's no African American community in the Central District. If there's a call, we are moved out – spread out to Federal Way, Renton, Tukwila"
- Offender support programs- "Support systems for offenders- i.e. meeting their needs when they are released, place to stay, working with them so

- they don't go back to street" and "provide shelter and support resources for offenders being released"
- On-going small groups to get to know neighbors- Language differences
  prevent residents from knowing each other. Small meetings could work at
  solving this problem and also provide an way to exchange information.
- Parents need to be more involved- "Parents need to be more involved, communicate with and supervise their children (teens)"
- Rehabilitate offenders- "If it is possible, it is a good idea to provide some education and rehabilitation to some people who have bad records but are able to return to the community with "good behavior". Giving a second chance to some folks may reduce rate of violence."
- Seattle Housing Department should screen residents and revise policies-"The Seattle Housing department should do better screening and background checks to the residents and come up a new policy not to hang around resident's area close to the window, doors, and parking."
- SPD at more meetings- SPD should be more visible in the community like at schools, churches or small businesses to build relationships, trust and to gain a greater understanding of the community. This can improve networking between SPD and residents. SPD should come to meetings that support domestic violence victims to inform them of their options.
- SPD should be aware of resources- "Cops should know what community resources are available for them to outreach to Vietnamese communities"
- SPD should be aware of risks associated with calling police- "The police must not communicate and know the doors of reported person, because the gangs will kill after they figured out who reported the activity. (Example: One day one member of the community called the police to report a gang activity in front of her house, police showed up and after three hours someone dropped a note with a bullet saying they will kill next time, if they call police again)
- SPD should be aware of retaliation- "The neighborhood community organizations, businesses, parents, teachers and police must team up each other and built a safe community network system to educate the youth, and pro act the outside gang recruiters."
- Street security items- Surveillance cameras for "center areas and more working security lights"
- Want officers to live in the community- "Helps people to relate to you better, respect is earned, appreciation for people/for the office, technology has hurt relationships, you need to know (as an officer) your community.
- Yesler Community Center gang and leadership concerns- "The city should hire someone to the Yestler Community Center, and take action the current coordinator because he works with the gangs and do not cooperate neither the police nor the neighborhood. He gives the gangs access and hide them in the center when the police searching them."

# Comments entered in more than one category

- "Get to know SPD" events- Community Outreach and SPD Resources & Policy
- Accountability and Transparency- SPD Resources & Policy, City Departments Outside SPD/Other and Day-to-Day Communications
- Communities need to share information with SPD- Community Outreach and Community Education
- CPO's and SPD should meet regularly with citizens- Community Outreach and Day-to-Day Communication
- Create Youth Programs- SPD Resources & Policy and City Departments Outside SPD/Other
- Educate the community on SPD policy and procedure- SPD Resources & Policy, Day-to-Day Communication & Community Education
- Hire more diverse officers- City Departments Outside SPD/Other and SPD Resources & Policy
- Liaison or translator for different language groups- SPD Resources & Policy and Communication/Communications Training
- More outreach is needed on events and programs- Community Outreach and SPD Resources & Policy
- More police- SPD Resources & Policy and City Departments Outside SPD/Other
- Need more programs- SPD Resources & Policy and Community Outreach
- Officer discretion- SPD Resources & Policy and Day-to-Day Communication
- Self defense classes- City Departments Outside SPD/Other & Community Outreach
- SPD and parents should meet- SPD Resources & Policy, Day-to-Day Communication & Community Outreach
- SPD needs to visit community centers- City Departments Outside SPD/Other & Community Outreach
- SPD should be aware of resources- Community Education, Community Outreach & Day-to-Day Communication
- SPD should be aware of retaliation- Community Outreach and Day-to-Day Communication
- SPD, parents, businesses and schools should work together- SPD Resources & Policy and Day-to-Day Communication & Community Outreach
- Youth mentors- Community Outreach & City Departments Outside SPD/Other

EAST PRI	
What is goi	
SPD Resources and Policy (16)	<ul> <li>SPD response is quick (5)</li> <li>Professionalism in SPD *^ (2)</li> <li>Transparency * (2)</li> <li>Improved SPD precincts *</li> <li>Increase use of foot patrols *</li> <li>Intention to recruit more diverse SPD officers</li> <li>More police *</li> <li>Officers in the school</li> <li>Reduction in apartment breakins</li> <li>SPD working well with other departments *</li> </ul>
Day-to-Day Communication (12)	<ul> <li>SPD is trying *^ (3)</li> <li>Transparency * (2)</li> <li>Community has good relationships with SPD</li> <li>Having open conversations *</li> <li>Improved communication between SPD and community</li> <li>Increased visibility of SPD</li> <li>SPD and SHA relationships ^</li> <li>SPD is interacting with community *</li> <li>SPD is showing support within the community *^</li> </ul>
City Departments Outside SPD/Other (11)	<ul> <li>Transparency * (2)</li> <li>Black police organizations ^</li> <li>Crimes Committed ^</li> <li>Improved SPD precincts *</li> <li>Increase use of foot patrols *</li> <li>Mayor's Office acknowledging improvements are needed</li> <li>More police *</li> <li>Response to DOJ findings</li> <li>Seattle Neighborhood Group ^</li> <li>SPD working well with other departments *</li> </ul>

Communications/ Communications Training (10)	<ul> <li>SPD is trying *^ (3)</li> <li>Professional in SPD *^ (2)</li> <li>Specific Officer relationships *^ (2)</li> <li>Positive SPD attitude ^</li> <li>SPD is interacting with community *</li> <li>SPD is showing support within the community *^</li> </ul>
Community Outreach (9)	<ul> <li>Specific Officer relationships         *^ (2)</li> <li>Community engagement</li> <li>Community should be more         "open" to law enforcement</li> <li>Having open conversations *</li> <li>Living room conversation</li> <li>Outreach</li> <li>SPD is interacting with community *</li> <li>SPD is showing support within the community *^</li> </ul>
What could be improved (1)	<ul> <li>Language and cultural barriers</li> </ul>

## **Symbols**

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

## Expanded comments (listed alphabetically)

- Black police organizations- "Black Police organizations keeping the African American community informed how to be safer and improve their opportunities on the following levels"
- Crimes Committed "Officers can influence system at the policy level".
- Positive SPD attitude- SPD officers are pleasant and professional
- Professionalism in SPD- Residents stated "we have one of the finest departments in the country"
- Seattle Neighborhood Group- This was mentioned as a good crime prevention resource
- SPD and SHA relationships-SPD and SHA are building better relationships by identifying where SHA properties are
- SPD is showing support within the community- "Cops attend Vietnamese events to show support, such as the Tet in Seattle, Church Summer Festival at Bailey Gatzert. Vietnamese Resource Fair run by the Vietnamese Friendship Association. SPD had a booth there."

- SPD is trying- Appears SPD is really trying their best to make the community safer. "There is a police effort to change personal perspective of the uniform"
- Specific Officer Relationships- Residents mentioned some officers by name and stated that they were glad these officers were in their community and developing relationships with them.

## Comments entered in more than one category

- Having open conversations- Day-to-Day Communication & Community Outreach
- Improved SPD precincts- SPD Resources & Policy and City Departments Outside SPD/Other
- Increase use of foot patrol- SPD Resources & Policy and City Departments Outside SPD/Other
- More Police- SPD Resources & Policy and City Departments Outside SPD/Other
- Professionalism in SPD- SPD Resources & Policy and Communication/Communications Training
- SPD is interacting with the community- Day-to-Day Communication, Community Outreach and Communication/Communications Training
- SPD is showing support within the community- Day-to-Day Communication, Community Outreach and Communication/Communications Training
- SPD is trying- Day-to-Day Communications and Communication/ Communications Training
- SPD working well with other departments- SPD Resources & Policy and City Departments Outside SPD/Other
- Specific officer relationships- Community Outreach and Communication/Communications Training
- Transparency- Day-to-Day Communications, SPD Resources & Policy and City Departments Outside SPD/Other

	EAST PRECINCT
	What needs to improve?
CATEGORIES	COMMENTS (number of times)
SPD Resources and Policy (23)	<ul> <li>More police presence *^ (4)</li> <li>Need faster 911 response ^ (3)</li> <li>Cultural competency training *^ (2)</li> <li>More use of mobile precincts (2)</li> <li>SPD at more meetings ^(2)</li> <li>911 Dispatch ^</li> <li>Accountability and transparency *</li> <li>DOJ concerns *^</li> <li>Follow up needed *</li> <li>Have a proactive response from SPD</li> <li>Hire from within communities</li> <li>Horse Patrols</li> <li>Increase presence in Belltown</li> <li>Lack of SPD response to complaints about crime ^</li> <li>Living room conversations *</li> </ul>
Day-to-Day Communication (11)	<ul> <li>Residents want more time with officers *^ (2)</li> <li>Cultural competency training *^ (2)</li> <li>Accountability and transparency *</li> <li>Awareness of community needs *</li> <li>Engage groups *^</li> <li>Follow up needed *</li> <li>Improve relationships with different groups *^</li> <li>Language barrier ^</li> <li>SPD does not return phone calls</li> </ul>
Community Outreach (10)	<ul> <li>Residents want more time with officers *^ (2)</li> <li>Awareness of community needs *</li> <li>Engage groups *^</li> <li>Improve relationships with different groups *^</li> <li>Lack of awareness within community *</li> <li>Living room conversations *</li> <li>More outreach is needed</li> <li>SPD needs to visit community centers *^</li> <li>SPD should be more involved in the community</li> </ul>
City Departments Outside SPD/Other (10)	<ul> <li>More police presence *^ (4)</li> <li>Accountability and transparency *</li> <li>Concerns about sentencing disparities ^</li> <li>DOJ concerns *^</li> <li>SPD needs to visit community centers *^</li> </ul>

	<ul><li>Streets are dirty ^</li><li>There is too much bureaucracy</li></ul>
Community Education (6)	<ul> <li>Community education ^ (3)</li> <li>911 education ^</li> <li>Educate community on SPD policy and procedures ^</li> <li>Lack of awareness within community *</li> </ul>
Communications/ Communications Training (5)	<ul> <li>Cultural competency training *^ (2)</li> <li>Improve relationships with different groups *^</li> <li>Residents fear SPD</li> <li>SPD has a poor attitude when working with residents ^</li> </ul>

# **Symbols**

- (#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time
- \* —Indicates that issues is categorized under one or more headings
- ^—Indicates that there is more information regarding this comment

## Expanded comments (listed alphabetically)

- 911 Dispatch- "If possible, dispatch should avoid asking too many questions about the description of a suspect or about the incident while the suspect is in front of us."
- 911 Education- "community needs to document\_all incidents that occur"
- Community Education- "Better understanding of what is expected from police behavior and citizen behavior when contacted by police".
   "Vietnamese don't know their own rights – build more awareness so they are not afraid of cops."
- Concerns about sentencing disparities- There needs to be better advocacy in the justice system so that policies pertaining to social justice are resolved, such as better officer discretion, arrest consistencies and decreasing profiling.
- Cultural competency training- Residents stated that cultural competency needs to be taken seriously and there is often not a lot of understanding from the bottom, that officers lack a social justice perspective. Have more training so officers do not accidently offender residents.
- DOJ concerns- "What's coming out of DOJ needs to be reviewed-the criminal know about physical force restraints and other reserves DOJ has established, which exacerbates the continued criminal activity"
- Educate community on SPD policy and procedures- "SPD needs to explain the process of why people are arrested and when they are not"
- Engage in groups- "Vietnamese folks are generally not civically engaged. One way to increase engagement is to have lottery and prizes"

- Improve relationships with different groups- "Have a better relationship with citizens, especially youth and African Americans which would lead to Proactive vs. reactive response from SPD."
- Lack of SPD response to complaints about crime- There has been no response from SPD to stop drug activity at 9<sup>th</sup> & Jefferson.
- Language barrier- "Police need to realize that people do not want to call them because they don't speak English"
- More police presence- Residents want more police during the night hours and suggest that SPD vehicles could park in the parking lot when filling out reports. An overall higher visibility of officers. More police wanted during the evening and around 10<sup>th</sup> Ave S & S King Street.
- Need faster 911 response- Residents want a better response time, especially now that they do not have building security. There was also a recent assault, which SPD was slow to respond too and even drove past the area.
- Residents want more time with officers- Residents would appreciate spending more time with officers in a positive interaction.
- SPD at more meetings- SPD should be more visible in the community like at schools, churches or small businesses to build relationships, trust and to gain a greater understanding of the community.
- SPD has poor attitude when working with residents- Residents are not getting a good vibe from SPD officers and "feel like a gum wrapper on the floor when police are around".
- SPD needs to visit community centers- "Officers needed to visit all community members, not just youth at the community centers such as at Garfield Community Center"
- Streets are dirty- 10<sup>th</sup> Ave S & S King Street and I-5 overpass.

### Comments entered in more than one category--

- Accountability and Transparency- SPD Resources & Policy, Other, Dayto-Day Communications
- Awareness of community needs- Day-to-Day Communication and Community Outreach
- Cultural Competency Training- Communication/Communications Training and Day-to-Day Communication
- DOJ Concerns- SPD Resources & Policy and City Departments Outside SPD/Other
- Engage groups- Community Outreach & Day-to-Day Communication
- Follow up needed- SPD Resources & Policy and Day-to-Day Communication
- Improve relationships with different groups- Day-to-Day Communication, Community Outreach and Communication/Communications Training
- Lack of awareness within community- Community Outreach & Community Education

- Living Room Conversation- Community Outreach and SPD Resources & Policy
- More police presence- SPD Resources & Policy and City Departments Outside SPD/Other
- Residents want more time with officers- Day-to-Day Communication & Community Outreach
- SPD needs to visit community centers- Community Outreach & City Departments Outside SPD/Other

### <u>Other</u>

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here

 "We believe that when a new captain is appointed he/she should introduce himself/herself to the community. They should not go door to door but they can send message to the community, and the community leaders can spread the news."

	EAST PRECINCT
\//b a t a	
	steps can we take to keep you engaged?
CATEGORIES Community Outreach (18)	<ul> <li>Improve outreach by using technology *^ (3)</li> <li>Build positive relationships with SPD and the community * (2)</li> <li>More meetings (2) *</li> <li>"Get to know your neighbor" events ^</li> <li>Better outreach for programs ^</li> <li>Block Watch *^</li> <li>Develop a supportive and engaged community</li> <li>Educate the community on what SPD and the city can do for them *</li> <li>Establish Youth Summit ^ *</li> <li>Monthly meetings with SPD and community *</li> <li>Open Conversations ^</li> <li>Reduce fear of retaliation *</li> <li>SPD engagement *</li> <li>Use of technology</li> </ul>
City Departments Outside SPD/Other (16)	<ul> <li>SPD liaison officers *^ (2)</li> <li>Create a crime prevention task groups *</li> <li>Develop youth programs *</li> <li>Don't have ID badges for apartments ^</li> <li>Establish Youth Summit ^ *</li> <li>Have a rehabilitative response to drug activity ^</li> <li>Have ID badges for apartments ^</li> <li>Identify community leaders</li> <li>Install CCTVs ^</li> <li>Invite officers to Boys &amp; Girls Club ^</li> <li>Language interpreters *</li> <li>Reevaluate use of Parks ^</li> <li>Voice concerns and interests to officials</li> <li>Work with student groups to develop safety plans * ^</li> <li>Youth programs *^</li> </ul>
SPD Resources and Policy (16)	<ul> <li>SPD liaison officers *^ (2)</li> <li>Accountability</li> <li>Block Watch *^</li> <li>Educate community on what SPD and the city can do for them *</li> <li>SPD engagement *</li> <li>Retrain SPD officers with a history of racial profiling ^</li> <li>Create a crime prevention task group *^</li> </ul>

	<ul> <li>Develop youth programs *</li> <li>Have SPD at more community events ^</li> <li>Language interpreters *</li> <li>Monthly meetings with SPD and community *</li> <li>More meetings *</li> <li>Proactive response to crime</li> <li>SPD at meetings</li> <li>Work with student groups to develop safety plans ^*</li> </ul>
Day-to-Day Communication (10)	<ul> <li>Improve outreach by using technology *^ (2)</li> <li>Develop equity of services</li> <li>Increase positive SPD/Community interactions</li> <li>Monthly meetings with SPD and community *</li> <li>Partner with local businesses ^</li> <li>Reduce fear of retaliation *</li> <li>Results ^</li> <li>SPD engagement *</li> <li>Youth Programs * ^</li> </ul>
Community Education (4)	<ul> <li>911 Education</li> <li>Cultural competency training for SPD and citizens *</li> <li>Educate community on SPD protocol and rights *^</li> <li>Educate community on what SPD and the city can do for them *</li> </ul>
Communications/ Communications Training (3)	<ul> <li>Build positive relationships with SPD and the community ^ * (2)</li> <li>Cultural competency training for SPD and citizens *</li> </ul>

## <u>Symbols</u>

(#)—Number of times that issue is mentioned, if no number indicated comment only occurred one time

#### Expanded comments (listed alphabetically)

- "Get to know your neighbor" events- "Take onus to show yourselves friendly—socials lobby door knocking (it's great to know your neighbors | so neighbors will know who prowlers are). (Neighbors in an apartment complex could agree to meet in the building lobby at 7 p.m. and have a brief stand-up meeting, just to get to know each other— Who's who in the building.)"
- Better outreach for programs- "Better public relations announcing the expungment class. Word of mouth, promoting the class and services offered by the Urban League so that the citizens that need this opportunity can hear about them and can take advantage of the opportunity."
- Block Watch- "Organize block watch programs twice a week near Leschi House area"

<sup>\* —</sup>Indicates that issues is categorized under one or more headings

<sup>^—</sup>Indicates that there is more information regarding this comment

- Build positive relationships with SPD and the community- "Seattle Police Dept. have to build the trust relationship between the Communities, Businesses, and Mosques, to work together and support each other"
- Don't have ID badges for apartments- When some residents suggested carrying ID badges within the apartment, others did not agree.
- Educate community on SPD protocol and rights- "More training for community on how to respond to police when stopped; use of force; citizen rights; effective ways to handle your situation", "Police need to explain how the legal system works and how laws work in this area, such as arrests, testifying in court, etc."
- Establish Youth Summit- "We need to establish a youth summit to hear what they have to say about improving relationships"
- Have a rehabilitative response to drug activity- residents stated that the city should treat people on drugs as a public health issue, "help rather than arrest".
- Have ID badges for apartments- In order to determine who was a resident or not, some residents suggested having ID badges for residents.
- Have SPD at more community events- "Attend more meetings with already created groups so that people will get to know you on a more individual level, and they can both engage and be aware of what is happening in the Vietnamese community"
- Improve outreach by using technology- Receive updates from the City via email, pass on SPD/City events and information into a listserv, develop a list of organizations to send to citizens.
- Install CCTVs- 10<sup>th</sup> Ave S & S King Street
- Invite officers to Boys & Girls Club- "Invite officers to come to Boys & Girls Club as coaching and mentoring (2.5 hrs per week. If they lived in the community they are a part already – children go to the schools, as well, etc.)"
- Open Conversations- Keep having conversations and involving community stakeholders and city departments
- Partner with local businesses- "Have some Dads go to parks with Moms and children to deter crime; Get QFC/Bartell's to partner with the community and city to go community events"
- Reevaluate use of parks- "
   — gentrification brought in lots of doggie parks.
   Parks should be for people. Parks represent safety, stress relief, and fear reduction"
- Results- "We need to see results from this meeting"
- Retrain SPD officers with a history of racial profiling- "Police need to be screened; weed out or re-train racists"
- SPD liaison officers- Residents requested Asian officers who would meet Asian residents. "Form a liaison with SPD that can field concerns that is not associated with SPD (instead of OPA)"

- Work with student groups to develop safety plans- "Work with student groups such as Vietnamese Student Association to implement safety programs."
- Youth Programs- "Need to pursue corporations to engage in training to employing our youth – to help increase safety / reduce crime"

### Comments entered in more than one category

- Block Watch- SPD Resources & Policy and Community Outreach
- Build positive relationships with SPD and the community- Day-to-Day Communications & Communication/Communications Training
- Create a Crime Prevention Task Force- SPD Resources & Policy and City Departments Outside SPD/Other
- Cultural competency training for SPD and citizens- Community Education and Communication/Communications Training
- Develop youth programs- City Departments Outside SPD/Other and SPD Resources & Policy
- Educate community on SPD protocol and rights- Community Education and SPD Resources & Policy
- Educate community on what SPD and the city can do for them-Community Education and Community Outreach
- Establish Youth summit- City Departments Outside SPD/Other & Community Outreach
- Improve outreach by using technology- Day-to-Day Communication & Community Outreach
- Language interpreters- SPD Resources & Policy and City Departments Outside SPD/Other
- Monthly meetings with SPD and community- SPD Resources & Policy, Community Outreach and Day-to-Day Communication
- More meetings- SPD Resources & Policy and Community Outreach
- Reduce fear of retaliation- Community Outreach and Day-to-Day Communication
- SPD engagement- SPD Resources & Policy and Community Outreach
- SPD liaison officers- SPD Resources & Policy and City Departments Outside SPD/Other
- Work with student groups to develop safety plans- SPD Resources & Policy and Other City Departments Outside SPD/Other
- Youth Programs- Day-to-Day Communication & City Departments Outside SPD/Other

#### Other

There are some comments and questions that do not fit into any specific category. This may be due to the wording of the comment. For instance, it may not be discernible to which city department the comment directed. The comment may actually be a question. Also, the comment may merely be a statement with

no intended suggestions or concern. Any comment that does not logically or obviously fit into a category is listed here.

• "Vote for elected officials who will represent your needs better"

# Part III

#### **Methods**

This analysis uses information gathered from Phase II of the Safe
Communities meetings throughout the city of Seattle. Each precinct—North,
South, East, West, and Southwest—held 86 small group meetings in different
local communities including senior citizens, youth, faith-based communities,
communities of color, and immigrant and refugee populations. The Mayor's
Office, Seattle Police Department precincts, Office of Immigrant and Refugee
Affairs, Department of Neighborhoods' Public Outreach and Engagement
Liaisons, and contracted facilitators were the fundamental in achieving quality
feedback from all communities.

The structure of the Phase II meetings was similar to that of Phase I, with the Phase II meetings consisting of fewer members of the community. Facilitators were hired to direct the groups and keep them focused on the task at hand. Participants in Phase II meetings, where English was not the first language spoken, were provided interpreters to better facilitate their concerns, so community members felt their individual and communal concerns were expressed. The same five discussion topics were addressed during these meetings.

Almost identical to the process of Phase I but in smaller group, the facilitator led the group through the discussion. Using a white dry erase board or large pad of paper all comments were documented as discussed by the group.

The comments were then entered into a document. From the documents, the data were aggregated into charts. Each chart has a list of categories, followed by comments that fit into those categories. The categories were devised based upon the city agency that would take responsibility to act on the suggestion or comment, or who the comment affects. For example, if the comments states, "we want more bicycle patrols around parks", this comment would be categorized under "SPD resources and policy". Some comments, however, may affect more than one agency or group. For instance, if the comment states, "Immigrants want information about laws", that will be categorized under "SPD resources and policy" as well as "Community education". This is because it will take both groups' involvement to address the problem.

The categories used throughout these charts are as follows:

- Communication/communication training—There were more than a few comments mentioning police officer attitudes and behavior during interactions with the community. This category contains comments that present training opportunities to teach officers how to make citizens feel more respected and valued.
- Community education—This category contains comments about issues community members want more information or knowledge. For example, crime prevention training, information on what resources are available, and how and when to use 911.
- Community outreach—This category is made up of comments that will require SPD to interact with the community. This may include such things attending more community meetings, having more meetings or programs in general, and the community wanting more interactions outside of service calls.
- Crime overall—This category is only found in the "Top 5 Priority Issues" chart. This category is compiled of comments that mentioned a specific crime—drug activity, burglary, etc.—or any comment that mentioned crimes in general—"crime rate is rising".
- Day-to-day communication—This category contains comments dealing with dissemination of information through technology—Twitter, email, and social media. Many community members indicate that they would

- appreciate information made available through these avenues and feel they would be more involved with their community.
- Feeling unsafe—This category is only found in the East Precinct's "What
  are your top priority issues?" chart due to the number of comments
  indicating fear of the community.
- City Departments Outside SPD/ Other —This category contains comments about concerns or issues that are outside the responsibility of the SPD.
- Other positive aspects outside SPD—This category is found in the "What
  is going well?" charts. It contains positive comments about organizations
  or issues outside the responsibility of SPD.
- SPD resources and policy—This category contains comments that will be the responsibility of SPD to address. This may be comments mentioning response times to 911 calls, teaching the community crime prevention techniques, or comments mentioning SPD attending more community meetings.
- SPD/community relationships—This category is only found in the "What is going well with the community and SPD?" due to the overwhelming amount of comments that indicate the community feels the relationship already going well.
- What could be improved—this category is found only within the "What is going well with community and SPD?" chart due to comments being made that were not positive aspects.
- Youth related concerns—Any comment that involved children or young people can be found in this category. Including comments such as having more officers around schools, working with schools to develop safety plan, or keeping kids out of gangs.

Throughout the analysis, there were occasionally comments that were indecipherable, did not fit into any specific category or needed/required expansion. Every effort was made to understand each comments and the intent behind it, however, whenever this was not possible, it was listed under a section within the narrative labeled "other". Comments in this section include such things as "Communicate change" within the topic of "What can be done together to create a safer community?" or "Subpoena power for reviews" within the topic "What needs to improve?"

# Part IV

# **Next Steps**

With Phase II now complete, the Safe Communities project will proceed to Phase III, where the Seattle Mayor's Office will be leading Precinct Based Summits which consist of self selected delegates from each Phase I and Phase II group conversations. They will look at best practices, discuss actions that have been taken by the Police Department and the Mayor's Office, as well as develop a focused set of recommended actions. Phase IV will consist of going back to the community and reporting actions that the Police Department and Mayor's Office have taken. During Phase IV, the prioritized concerns will be given to the public and future plans will be identified and discussed.

# **Appendix**

This section lists out the top priorities for each meeting held by the Public Outreach and Engagement Liaisons (POEL). They organized these meetings with the intent to reach the largest audience possible for immigrant and refugee communities, as well as communities who have historically been oppressed.

These "Top Priority Charts" from the POEL meetings have been separated out due to transliteration. These meetings were recorded in the native language of the attendants and translated into English for the purposes of analysis. This information will be translated back into the native language of the respective group members for dissemination to the public.

# **Southwest POEL Top Priority Charts**

Safe Futures and Youth Center Top Concerns (Khmer)	
Rank	Concerns
1	Feeling Unsafe around White Center
2	Home theft
3	Gun violence around High Point and White Center
4	Later night parties
5	Drug activity

SW	V Seattle Public Library Top Concerns (Khmer)
Rank	Concerns
1	Home Theft/Car Prowls

2	Drug Activity
3	Pan-Handling around Nickelsville
4	Prostitution
5	Gun Control

	Hareg's House Top Concerns (Amharic)
Rank	Concerns
1	Theft
2	Parental Education/Cultural Differences between parents and kids
3	Lack
4	Later night parties
5	Documents are not translated for Immigrant & Refugee communities

Neighbo	Neighborhood Housing High Point Top Concerns (Somali)	
Rank	Concerns	
1	More police needed at High Point	
2	Loitering around Corner Stores	
3	Increase of noise and vandalism during the weekends	
4	Loitering	
5	Driving Safety	

	South Park Top Concerns (Spanish)
Rank	Concerns
1	Gangs- Around 14 <sup>th</sup> & Dallas
2	"There should be safety all the time and in the whole neighborhood"

3	Improve lighting
4	More police needed, especially in the mornings
5	Pedestrian Safety/Speeding

# **West Top Priority Charts**

	Imperial House Top Concerns (Chinese)
Rank	Concerns
1	Homelessness
2	Drug Activity on 10 <sup>th</sup> Ave S
3	Suspicious Activities
4	Door Security

# **East Top Priority Charts**

	Leschi House Top Concerns (Chinese)
Rank	Concerns
1	Drug Activity
2	Car break-ins
3	Door Security
4	Homelessness
	Seattle University Top Concerns (Vietnamese)
Rank	Concerns
1	Street Robberies
2	Need more cops
3	Street harassment
4	Drug Activity
5	More lights needed

	Zoble Restaurant Top Concerns (Amharic)	
Rank	Concerns	
1	Crime Overall	
2	"Some people who usually hangout around this area have bad records (felony); as a result, they are unable to work. This led them to do some crime related activities (especially theft)"	
3	More cops needed, especially between 9 PM- 2AM	
	Raja for Africa Top Concerns (Somali)	
Rank	Concerns	
1	Overall Crime	
2	Need more cops	
3	SPD/Community communication barriers	
4	Prostitution	
5	SPD has slow response time	

# **North Precinct Top Priority Charts**

	North Precinct Top Priorities Bitterlake Housing (Chinese)
Rank	Concerns
1	Not enough street lights
2	Restroom usage in the nearby park
3	Crosswalk near building
4	Homeless people around the neighborhood

North Precinct
Top Priorities
Enat Restaurant (Amharic)

Rank	Concerns
1	Inadequate Youth Programming in the North- Examples raised by group: more tutorial locations for SAT prep, college access.
2	2- Lack of outreach to community regarding US laws: Especially new immigrants should be educated about US alcohol and drug laws. It is believed that some new immigrants may
3	Graffiti - One participant mentioned the constant problem with graffiti and he stays on top of it around his restaurant, but still there is more need.

	North Precinct Top Priorities Northgate (Spanish)
Rank	Concerns
1	Need more infractions against texting and driving.
2	Reckless bicyclists, they put they lives in danger and everybody's else's
3	Schools should focus on making sure kids are not bringing guns. Kids are curious and I think that should end. One professional should teach them, explain them the risks.

# **South Precinct Top Priority Charts**

	South Precinct Top Priorities South Shore School (Filipino)
Rank	Concerns
1	Assaults and homicides and illegal guns
2	Increased residential burglaries and robberies
3	Gang activity and drugs
4	Vandalism and Police mobility to intervene
5	Traffic Safety

South Precinct Top Priorities No location indicated (Khmer)	
Rank	Concerns
1	Unsafe environments around all light rail stations across and Mount Bake apartments should be resolved as soon as possible
2	Selling and using illegal drugs by children at the corner of Mount Baker apartment must be eliminated immediately
3	Shooting around Mount Baker area should be discussed and resolved
4	Late night parties and associated fighting should be taken into consideration
5	Burglary and robbery on the streets and at residents' homes should be resolved as quickly as possible

South Precinct Top Priorities Vietnamese Friendship Association (Vietnamese)	
Rank	Concerns
1	Need more police patrol to decrease loitering activities in MLK/Othello King Plaza
2	Home theft / car theft
3	Need more lights in area
4	Pranks
5	Loitering after business hours

	South Precinct Top Priorities Rose Café (Amharic)
Ran k	Concerns
1	Poor lighting on Rainier Ave S & Rose St, including Rose café area. It is

	sometimes difficult to see people and it is also scary to walk during late night.
2	Many bus stations have poor lighting and don't have cameras, so it is scary to stay there to wait for a bus.
3	There are no translated documents (at least in the major language i.e. Amharic) that can be a good tool to new immigrants to learn US major domestic laws (Like alcohol and traffic laws).
4	Some drug related activities on Rainier Ave S & S Henderson St

South Precinct Top Priorities Beacon Hill (Chinese)	
Rank	Concerns
1	There is some car prowling, bikes stolen
2	We feel we can't help because of our immigration status, and there is no way the police can protect us from retaliation if we report the crimes we witness or that we experience
3	Police racially profile us, and think that because we don't speak English fluently we are dumb.